

in #carusodataplace



## MISSION

# BUILD AN APPLICATION WITH DATA FROM CONNECTED CARS

SEP2020, Kickoff, 2020-03-27



# CARUSO DATAPLACE

Your Solution. One Platform. Multi-Brand In-Vehicle Data.



## Our Market

2016  
3% Connected Vehicles  
of 297 million (PC & LCV)

2019  
12% Connected Vehicles  
of 316 million (PC & LCV)

2022  
29% Connected Vehicles  
of 336 million (PC & LCV)

2025  
39% Connected Vehicles  
of 357 million (PC & LCV)



## Our Platform

11/2017  
n:1:m  
▪ n Data Suppliers (Provider)  
▪ 1 Platform with Standardized Data & API  
▪ m Data Customers (Consumer)

03/2018  
Study on the **Data Needs**  
for Mobility Services  
▪ 500+ Data Items indexed

06/2018  
**Delivery Engine**  
▪ Data Subscriptions  
▪ Consent Handling  
▪ No On-Platform  
Storage of Data

01/2019  
**Marketplace**



01/2019  
**Developer Portal**



01/2020  
Vehicles in Reach  
▪ All major OEMs onboarded  
▪ More than 50% of Connected Vehicles in DE



## Our Team

10/2015  
Started as Initiative for "Access to Vehicle Data"  
of major players of the Independent Automotive Aftermarket (IAM)

03/2017  
**Founding** of Caruso GmbH  
▪ Head Office @ Ismaning (DE)  
▪ Development Office @ Mannheim (DE)

11/2017  
Platform **Go Live** with  
active Data Delivery

11/2018  
**Neutrality by Shareholdership**  
▪ 10 Shareholders representing  
more than 468+ legal entities

10/2019  
Team of **15+ FTEs**

xx/2020  
**Your Start (?)** at Caruso  
▪ Bachelor Thesis  
▪ Master Thesis  
▪ Student Worker

2016

2017

2018

2019

2020

2021

2022

....

2025

# TEAM INTRO

Contact us: [SEP2020@caruso-dataplace.com](mailto:SEP2020@caruso-dataplace.com)



**Jens Knodel**  
Head of Platform Engineering



**Kristjan Liiva**  
Lead Frontend Developer



**Marcel Ortega**  
Frontend Developer



**Taslim Arif**  
Technical Product Manager

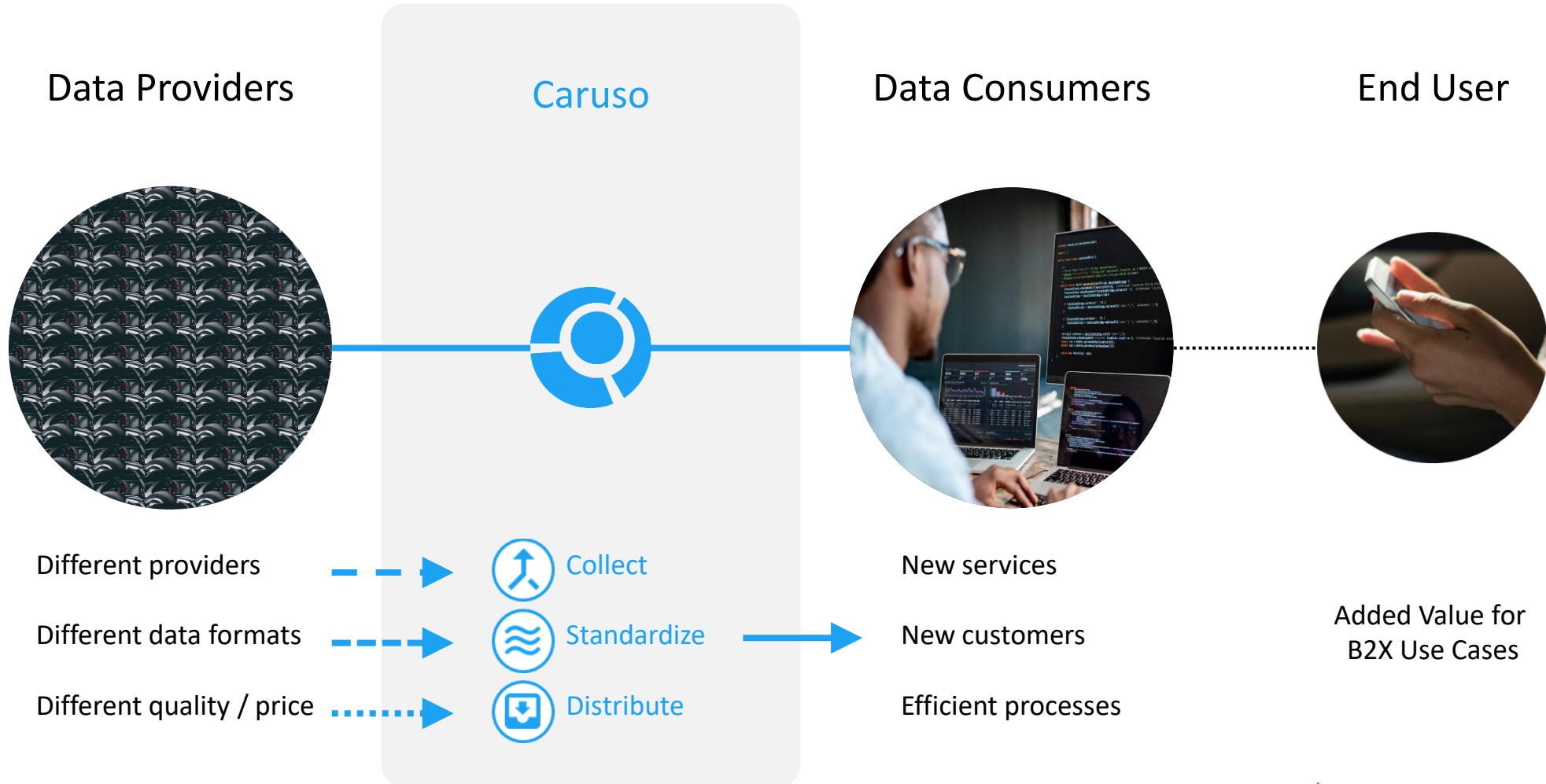


**Tina Rauschenbach**  
Lead User Experience Designer



# CARUSO B2B DATAPLACE

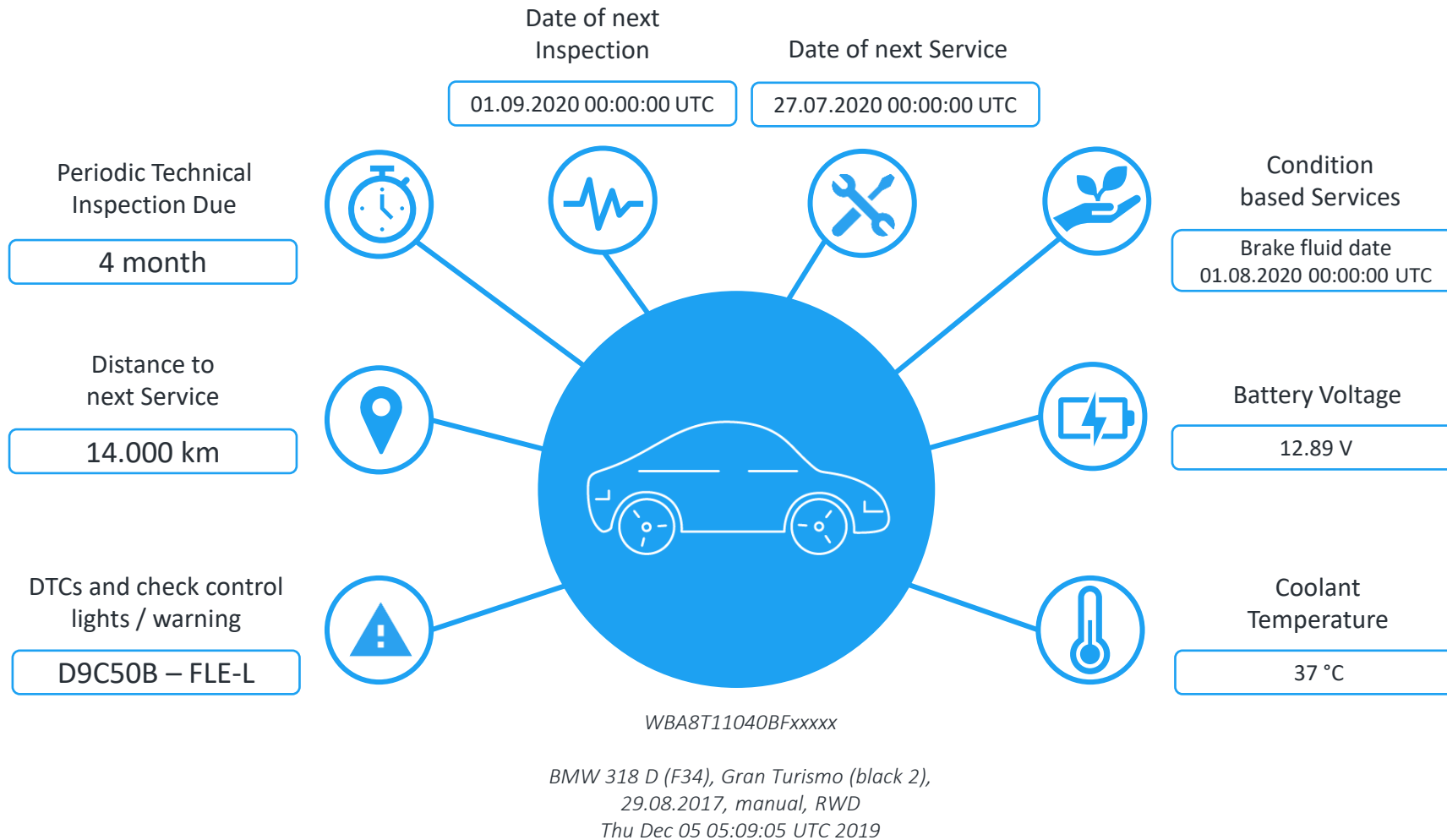
Providing In-Vehicle Data for Mobility Services





# IN-VEHICLE DATA

## Sample Data - Service-Related Data Items



### Caruso Data Catalog

(as of today)

- 500+ In-Vehicle Data items indexed
- 85+ Data Items ready for delivery
- Data Study published in 03/2018

Fraunhofer IES CARUSO dataplace

FRAUNHOFER INSTITUTE FOR EXPERIMENTAL SOFTWARE ENGINEERING CARUSO DATAPLACE (IMEH)

Vehicle Data: Digital Fuel for the Connected Car Economy  
A Study on the Data Needs of the Automotive Aftermarket

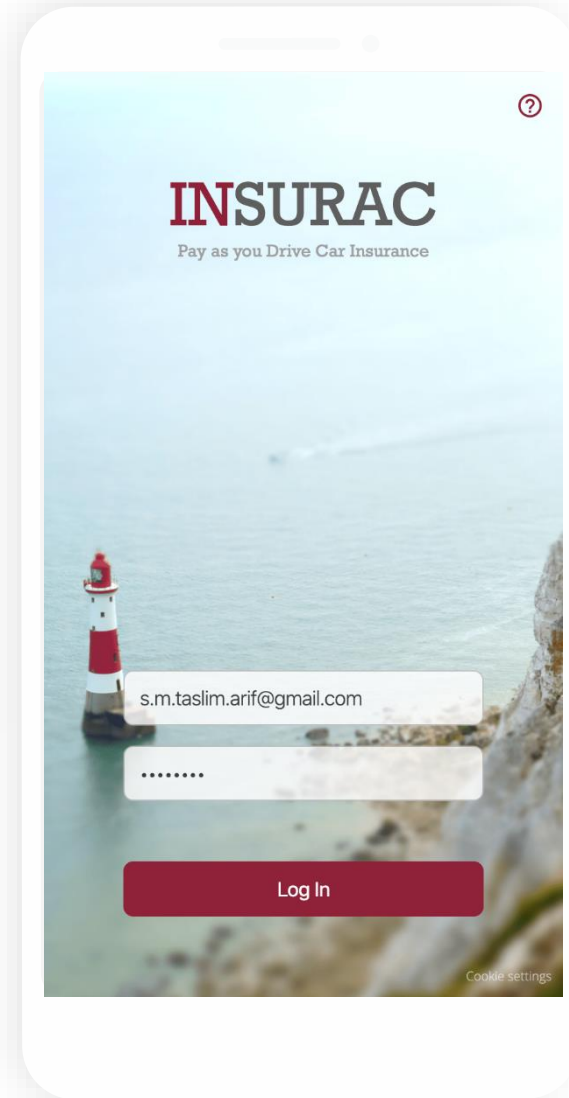


# ACCESS TO DATA

Demonstration Example

## Pay As You Drive (PAYD)

- Insurance
- Caruso
- Vehicle Manufacturer



Live Demo



# CUSTOMER JOURNEY

We Simplify your Access To Car Data

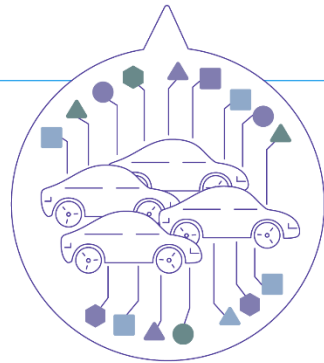
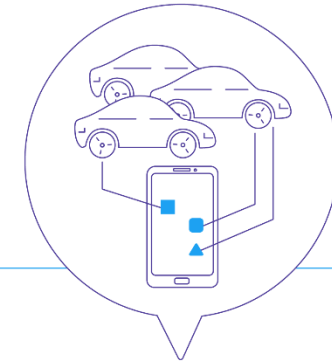
Register



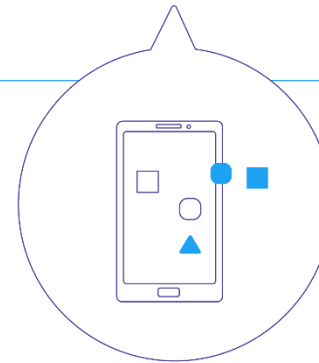
Subscribe



Consume



Explore



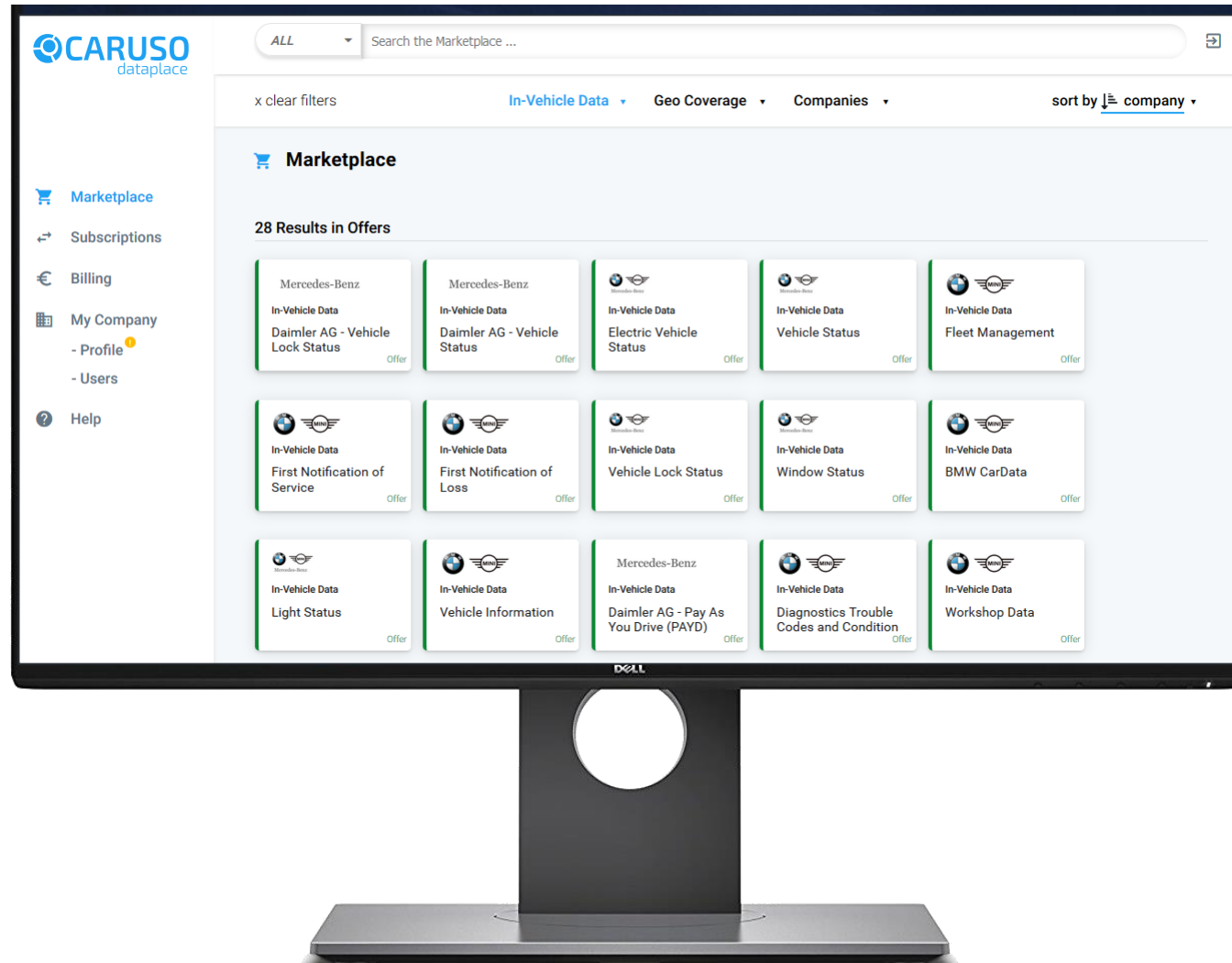
Integrate



# EXPLORE

OEMs - Use Cases - Data Packages

Live Demo





# ABOUT THE PROJECT

Task and Goal

*“Build an Application with Data  
from Connected Cars”*

- Create an App which Caruso can use for Presentations, Events and Fairs
- Use In-Vehicle Data of Connected Cars via Caruso Platform API
- Choose a predefined Use Case and enhance the story or create & define of something of your own



# WORKSHOP

Use Case

## Data Items

Conditionbasedservices (mocked), Nextbreakfluidchangedate, Coolanttemperature, Nextservicedate, Nextservicedistance, Checkcontrolmessages, Nextlegalinspectiondate, Batteryvoltage, Mileage



**Wolfgang**

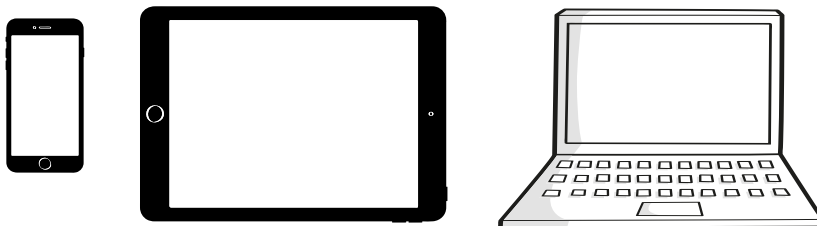
Workshop operator, works for UTA



**Clara**

Regular customer of UTA.

## Devices



## Devices





# WORKSHOP STORY

Use Case

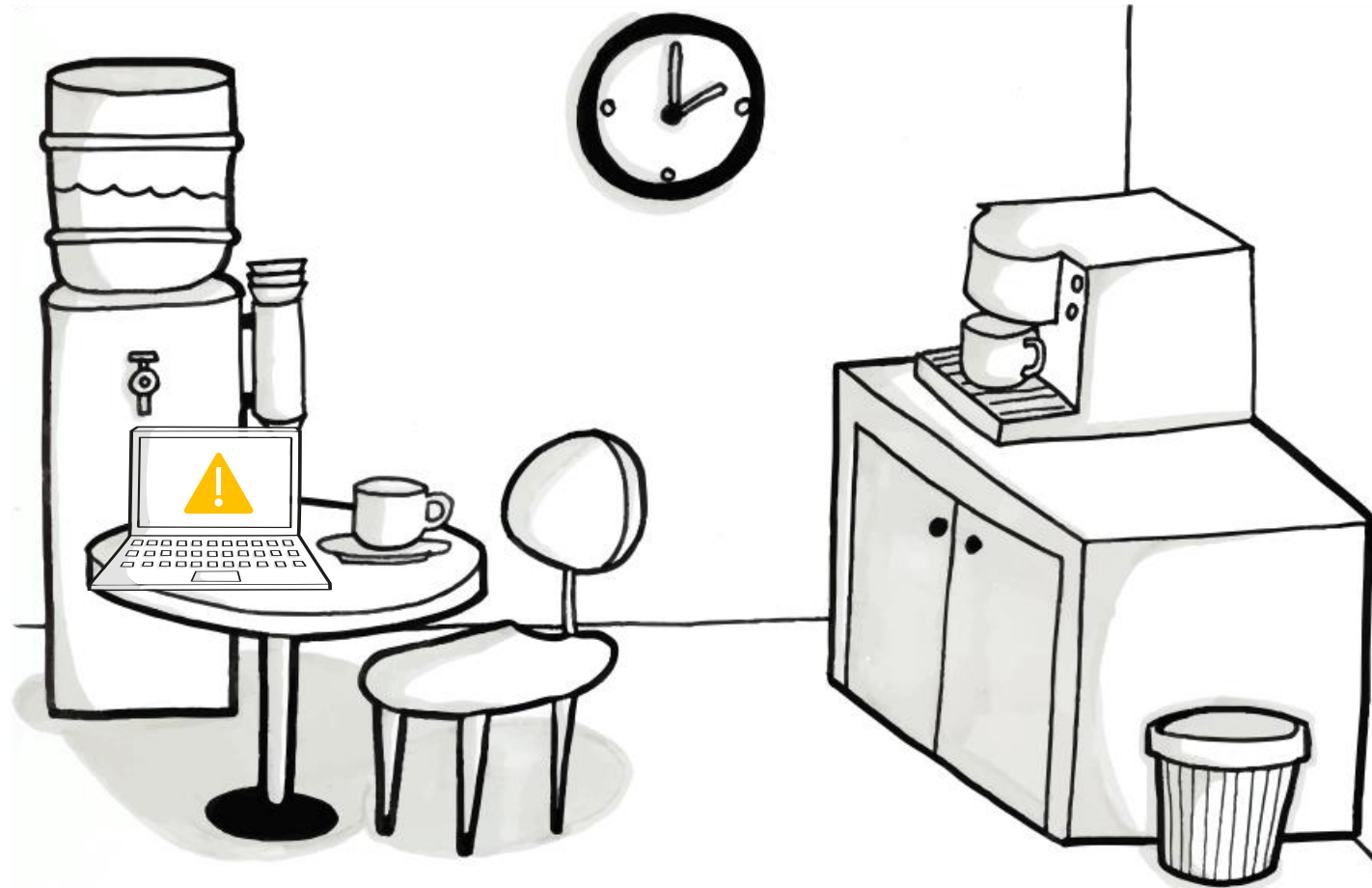
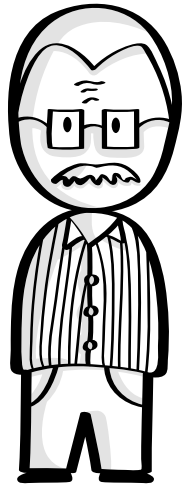


Clara is on her way to work when her car brings up a message that the next service check should be done. After arriving at work she wants to take care directly of this. She opens the UTA app where she sees already the recommended steps for the issue. A recommended time slot based on her calendar and the calendar from the workshop is provided. She books the slot in the app.



# WORKSHOP STORY

Use Case

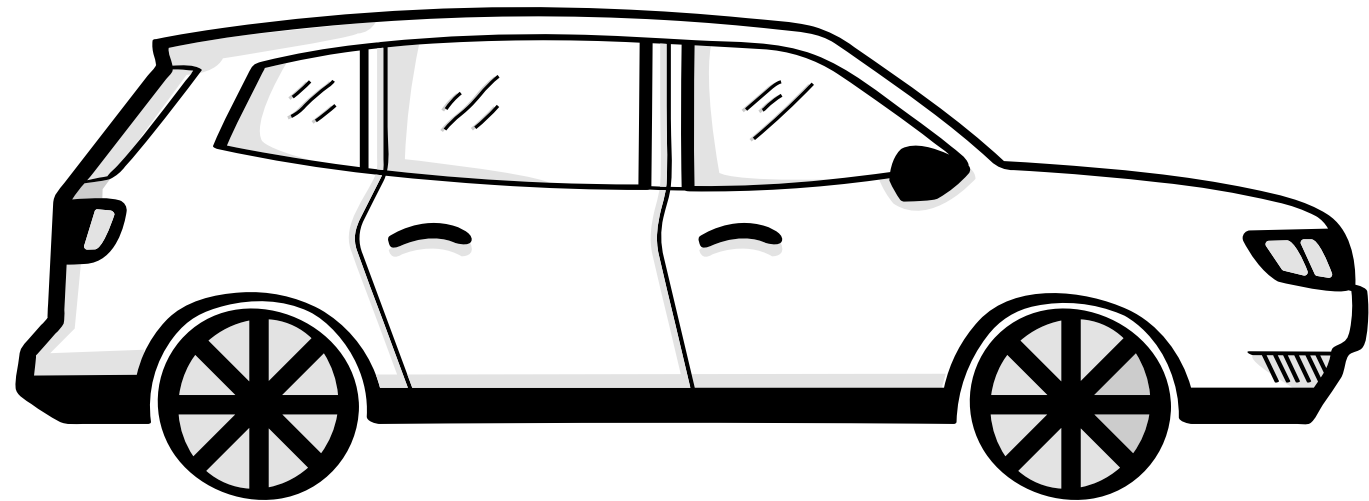
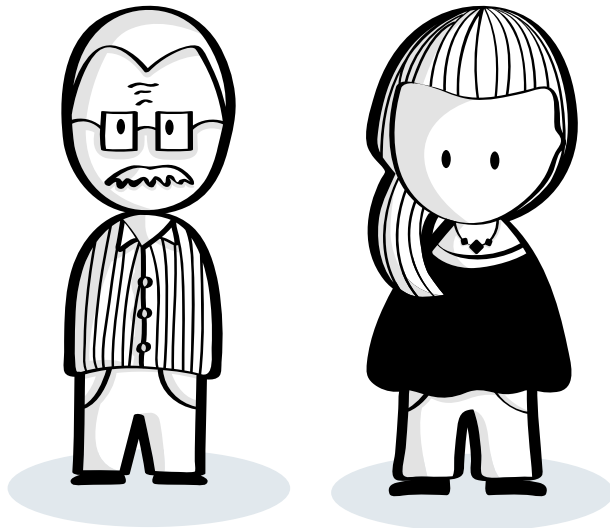


Wolfgang is currently going over his appointments for today when he receives a notification that a new appointment was scheduled. He checks the details and based on the information that are provided he provides Clara an offer which spare parts must be replaced. Clara accepts and Wolfgang can pre-order the parts upfront.



# WORKSHOP STORY

Use Case

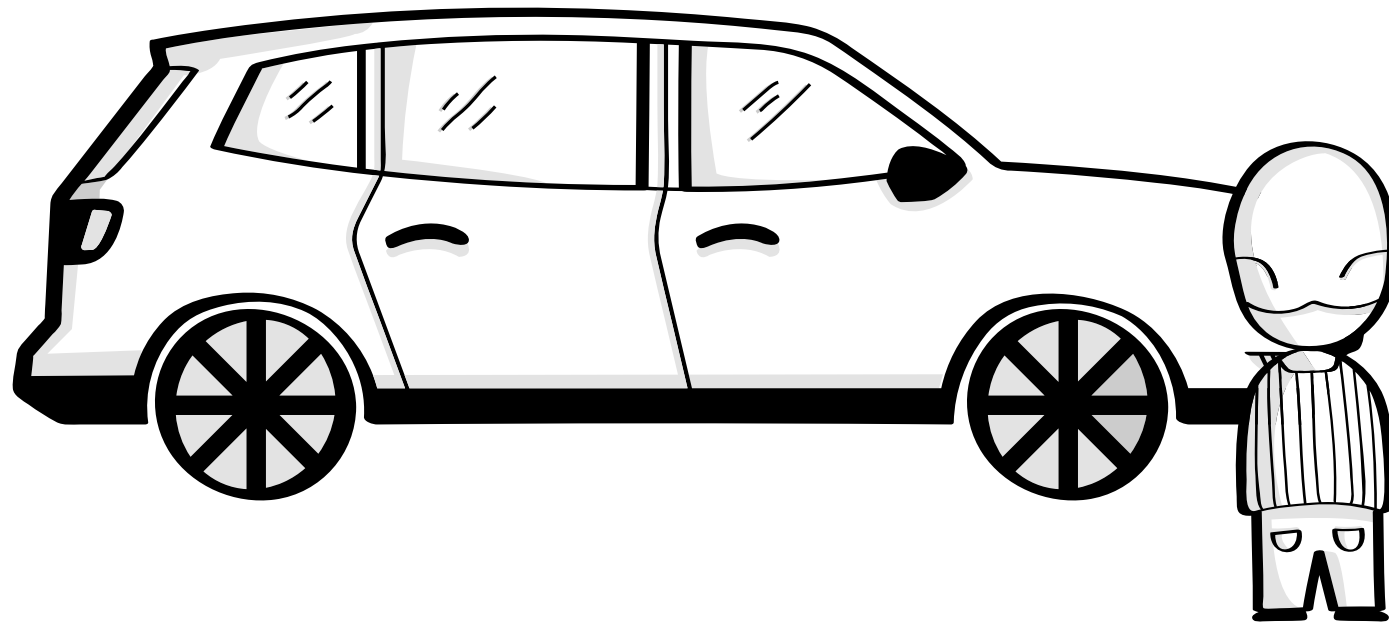


Clara brings her car to Wolfgang.



# WORKSHOP STORY

Use Case

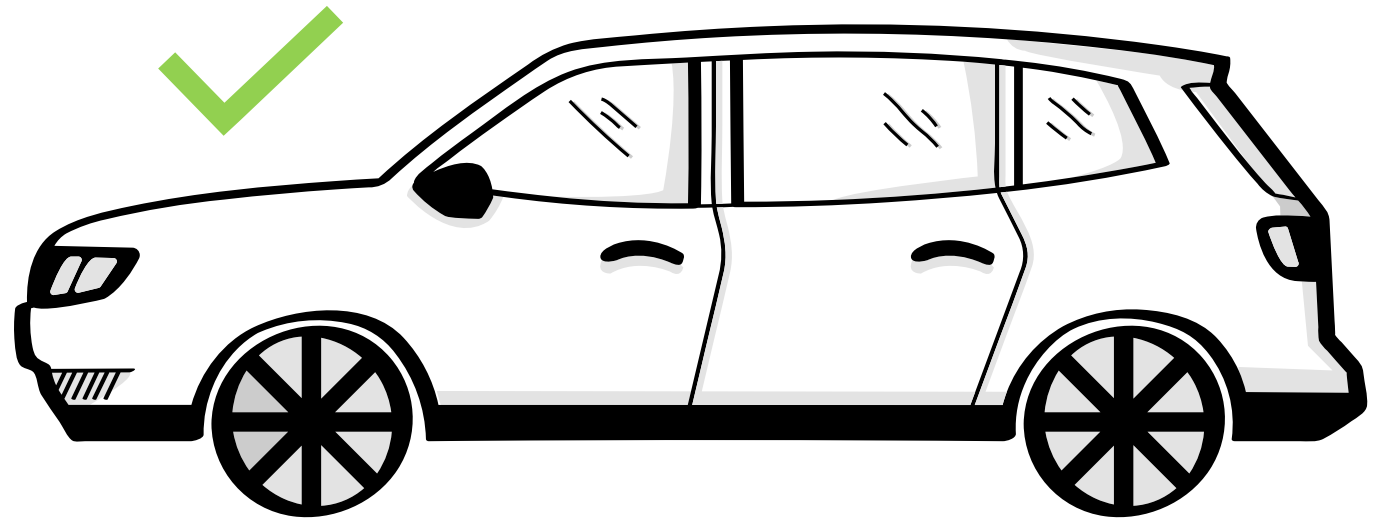


Wolfgang replaces the parts which arrived on time and informs Clara via the app that the car is ready.



# WORKSHOP STORY

Use Case

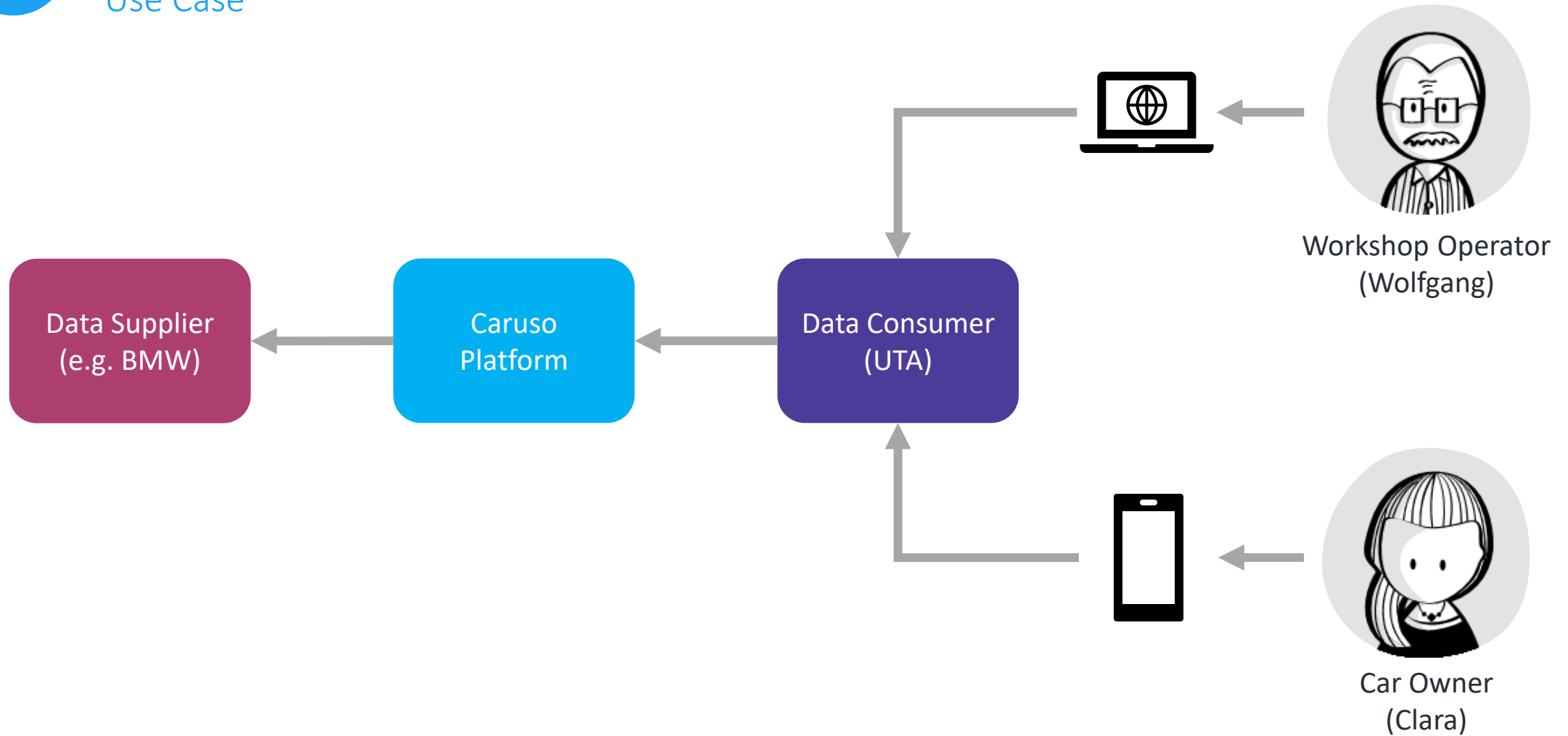


Clara picks up her car and everyone is happy.



# WORKSHOP INFORMATION FLOW

Use Case





# WORKSHOP

## Use Case

### Which systems to build

- Workshop Dashboard
- Driver App

### Workshop Dashboard Functionality

- Maintains the workshop fleet (customer base), appointments
- See the overview of next services status: OK, PENDING, CONTACTED, ...
  - Service overview about next service, oil change, brake, battery, dtc – indicator, time, distance
  - Additional data items: mileage, location
- Provide offers (spare parts) based on data
- Manages the consent overview (low prio)

### Driver App Functionality

- Service notifications and proposed next steps
- Accept/ Decline Offers
- Making workshop appointments
- User consent (low prio)



# WORKSHOP BOOKING PLATFORM

## Use Case

### Data Items

Conditionbasedservices (mocked), Nextbreakfluidchangedate, Coolanttemperature, Nextservicedate, Nextservicedistance, Checkcontrolmessages, Nextlegalinspectiondate, Batteryvoltage, Mileage



**Wolfgang**

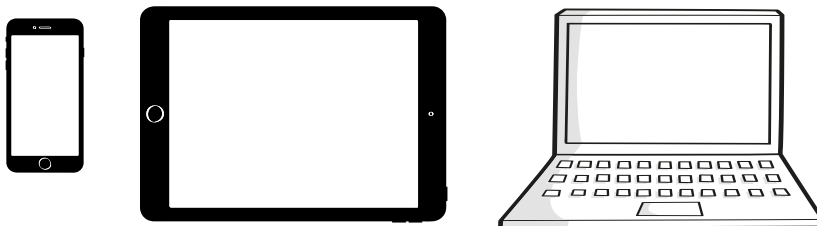
Workshop operator, works for UTA



**Dirk**

Searches for the best price and service.

### Devices



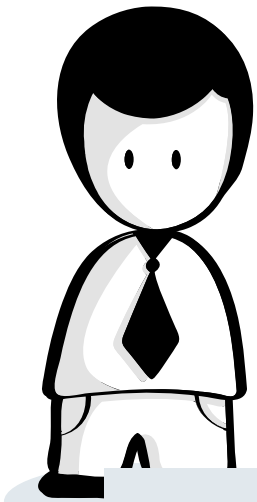
### Devices





# WORKSHOP BOOKING PLATFORM STORY

Use Case

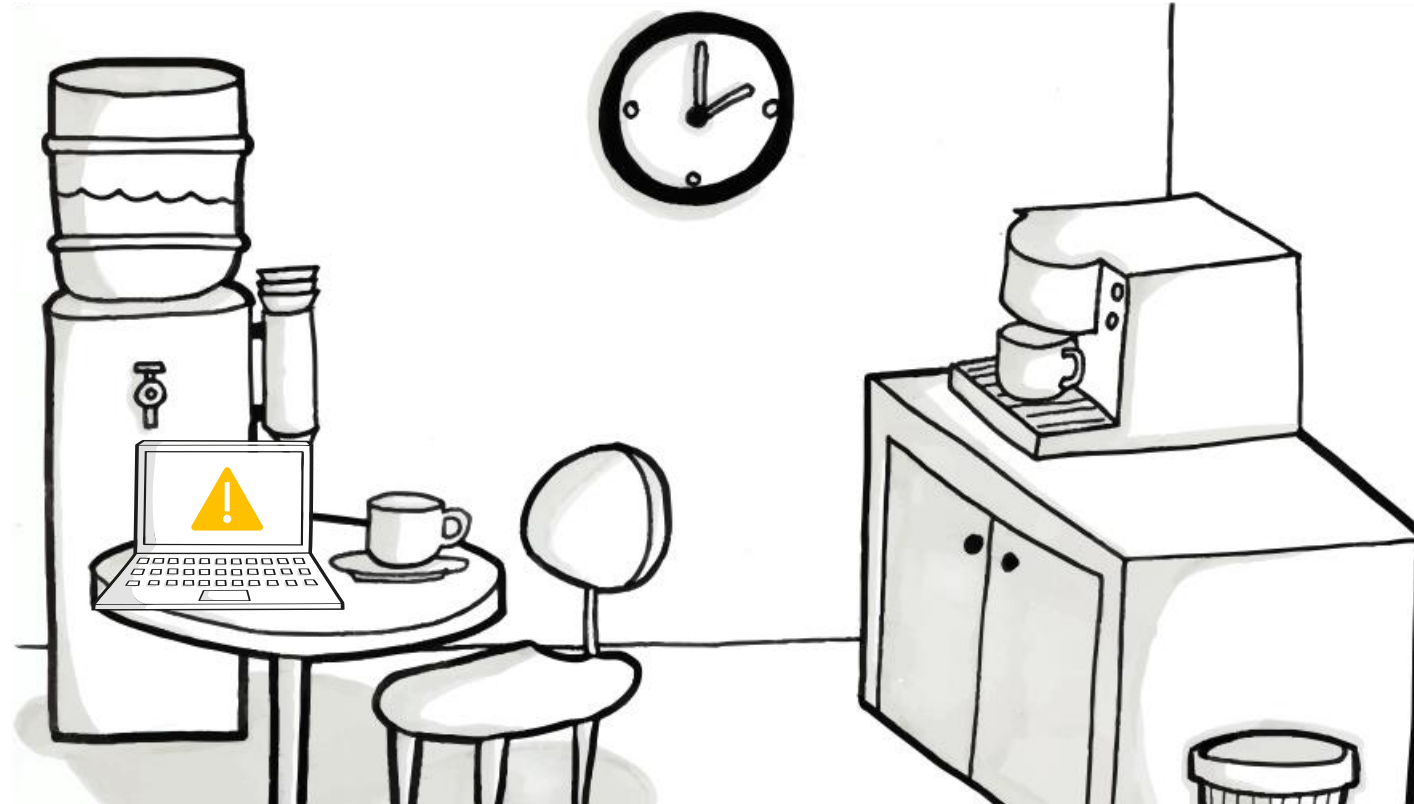
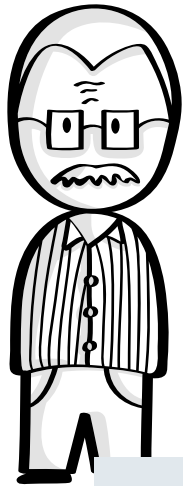


Dirk just visits his parents when the car brings up a message that the next service check should be done. He opens the workshop booking app where he sees already a price estimation and ranking from different workshops around his current location. A recommended time slot based on his calendar and the calendar from the workshop is provided. Based on the price, ranking and available time slots he chooses one workshop and books the slot in the app.



# WORKSHOP BOOKING PLATFORM STORY

## Use Case

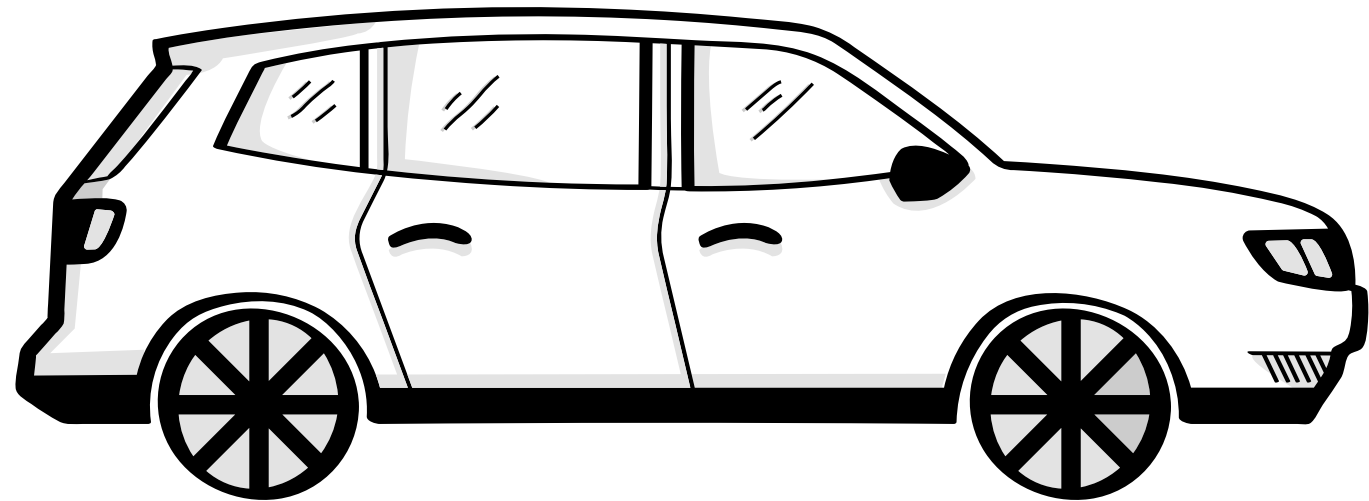
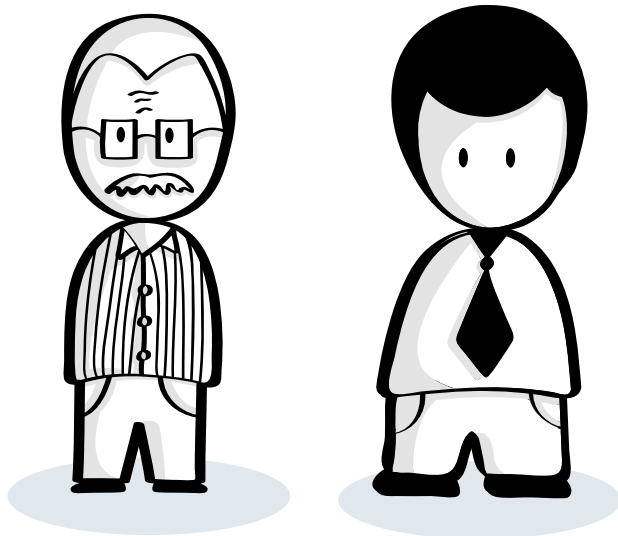


Wolfgang is currently going over his appointments for today when he receives a notification that a new appointment was scheduled. He checks the details and based on the information that are provided he provides Dirk an offer which spare parts that must be replaced. Dirk accepts and Wolfgang can be preordering the parts upfront.



# WORKSHOP BOOKING PLATFORM STORY

Use Case

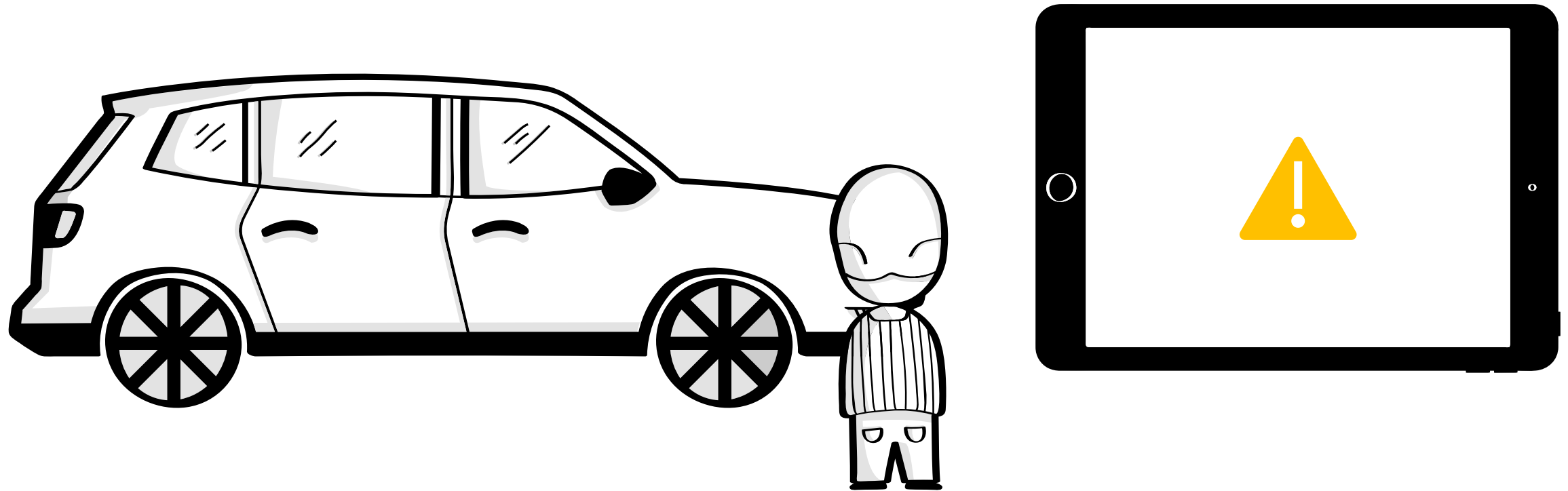


Dirk brings his car to Wolfgang.



# WORKSHOP BOOKING PLATFORM STORY

Use Case

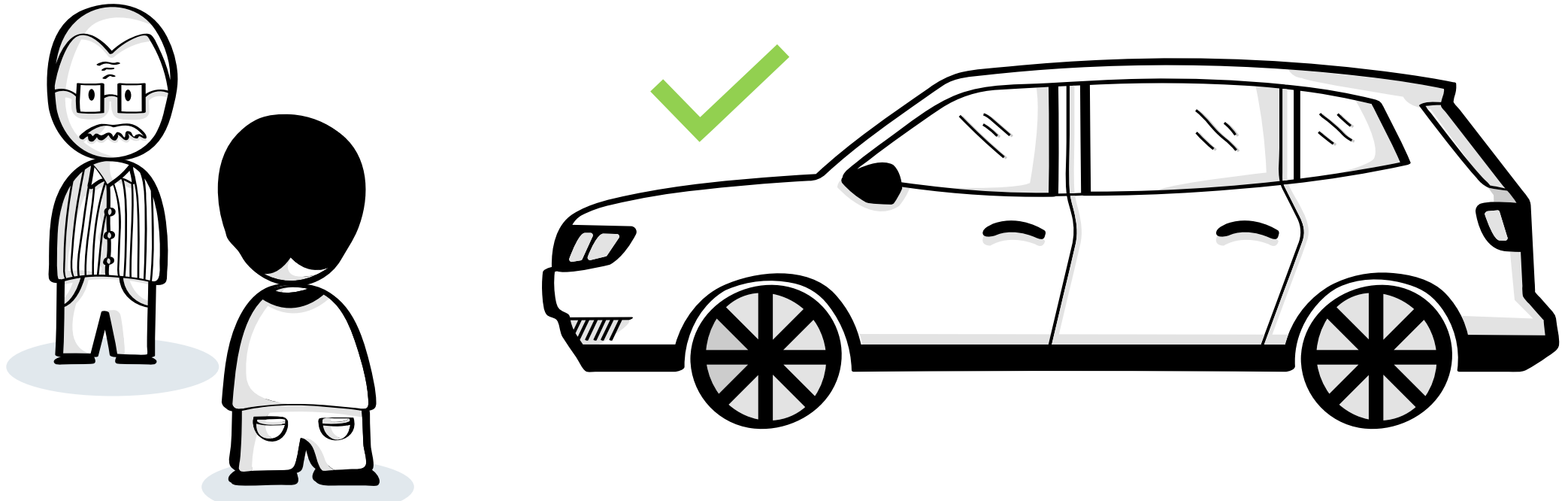


Wolfgang replaces the parts which arrived on time and informs Dirk via the app that the car is ready.



# WORKSHOP BOOKING PLATFORM STORY

Use Case

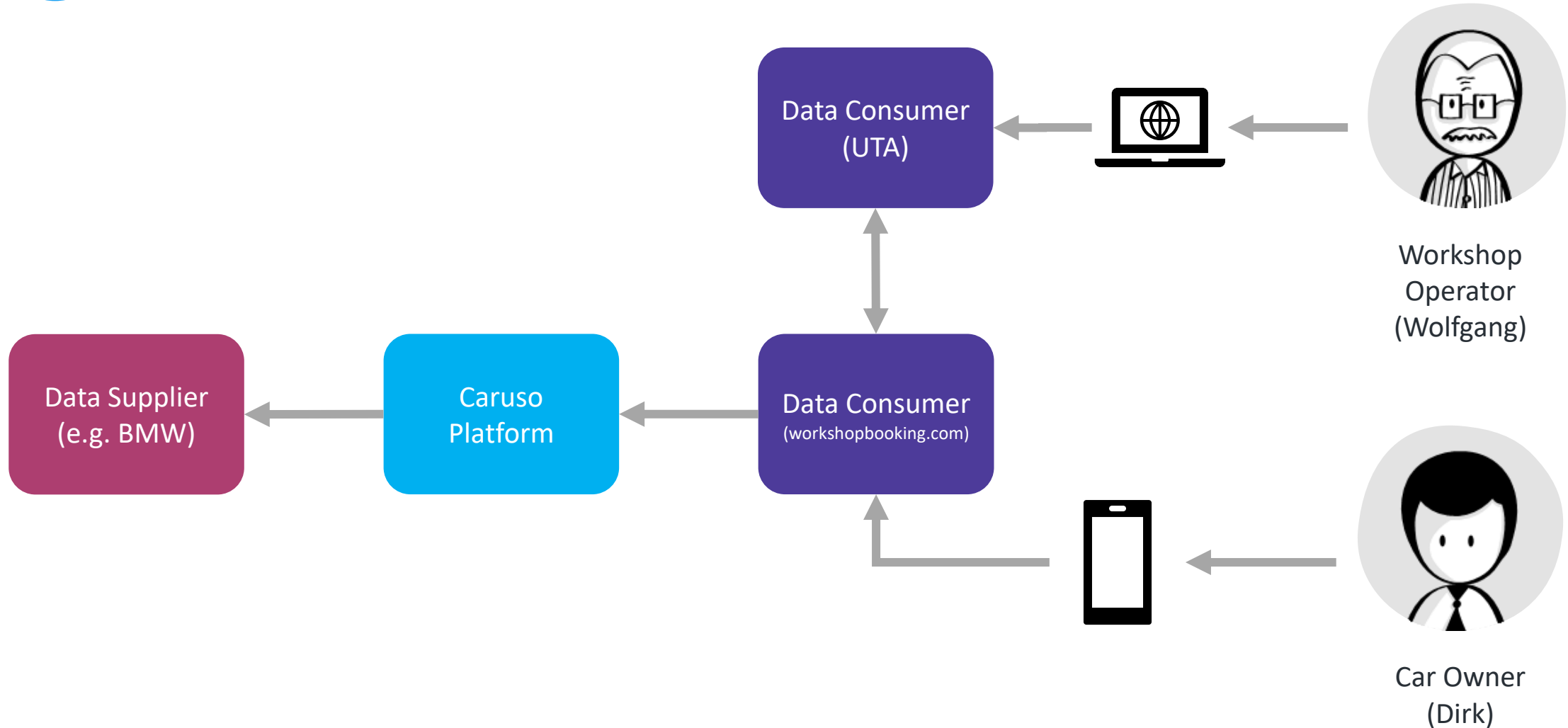


Dirk picks up his car and everyone is happy.



# WBP INFORMATION FLOW

Use Case





# WORKSHOP BOOKING PLATFORM

## Use Case

### Which systems to build

- Workshop Dashboard
- Driver App

### Workshop Dashboard Functionality

- Maintains the workshop fleet (customer base), appointments
- See the overview of next services status: OK, PENDING, CONTACTED, ...
  - Service overview about next service, oil change, brake, battery, dtc – indicator, time, distance
  - Additional data items: mileage, location
- Provide offers (spare parts) based on data
- Manages the consent overview (low prio)

### Driver App Functionality

- Service notifications
- Check for best price, rating, close by workshops
- Making workshop appointments
- Payment to the platform via app
- User consent (low prio)



# FLEET MANAGEMENT

Use Case

## Data Items

Mileage, Location, Diagnostics Trouble Codes, Condition Based Services, Control Messages, Engine Oil Status, Brake Pad and Fluid Status, Brake Fluid Status, Next Service Date, Distance, Tyre Pressure



**Nina**

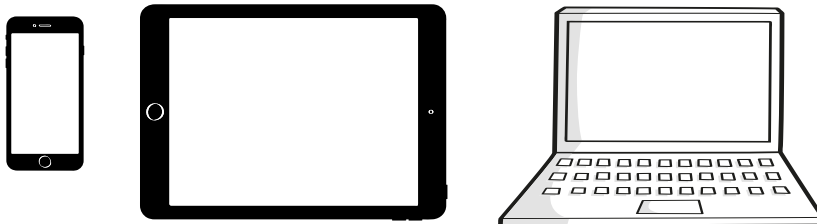
Fleet Manager



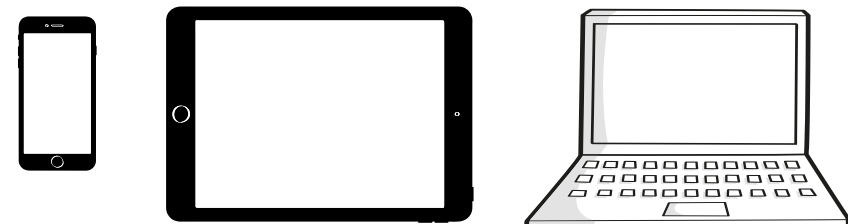
**Susann**

Company car owner

## Devices



## Devices





# FLEET MANAGEMENT STORY

Use Case

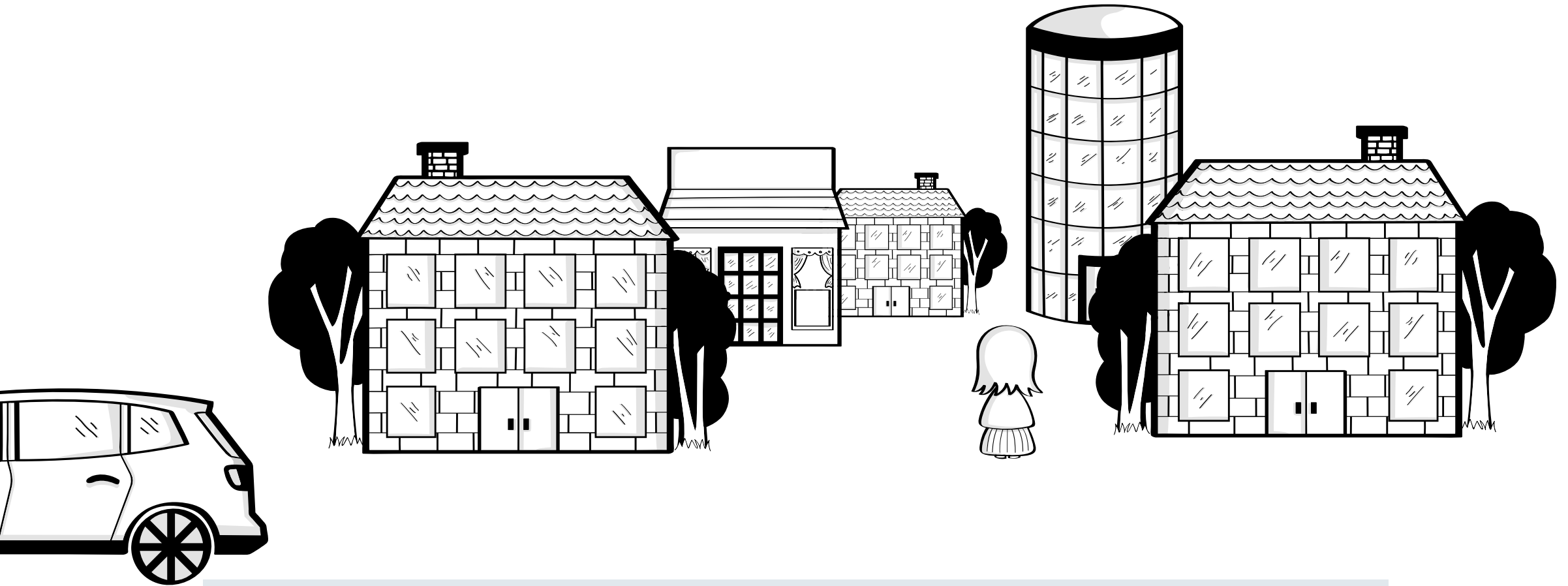


Nina - Fleet Manager comes to office in the morning checks the status of all the cars and which need maintenance.



# FLEET MANAGEMENT STORY

Use Case

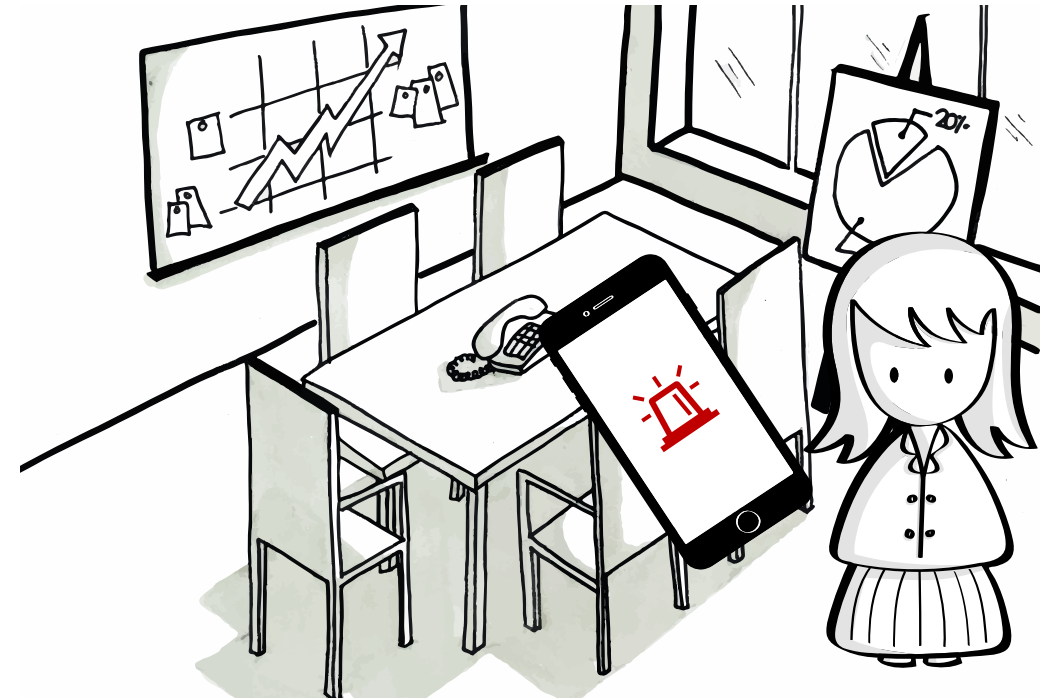
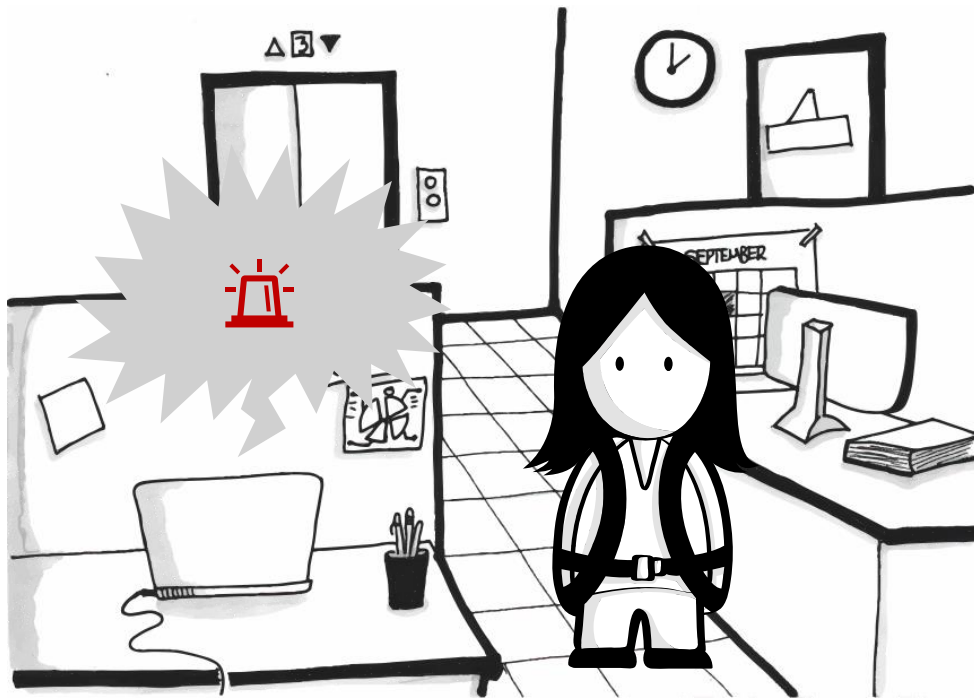


In the meanwhile Susann car get stolen without that she recognizes it.



# FLEET MANAGEMENT STORY

Use Case

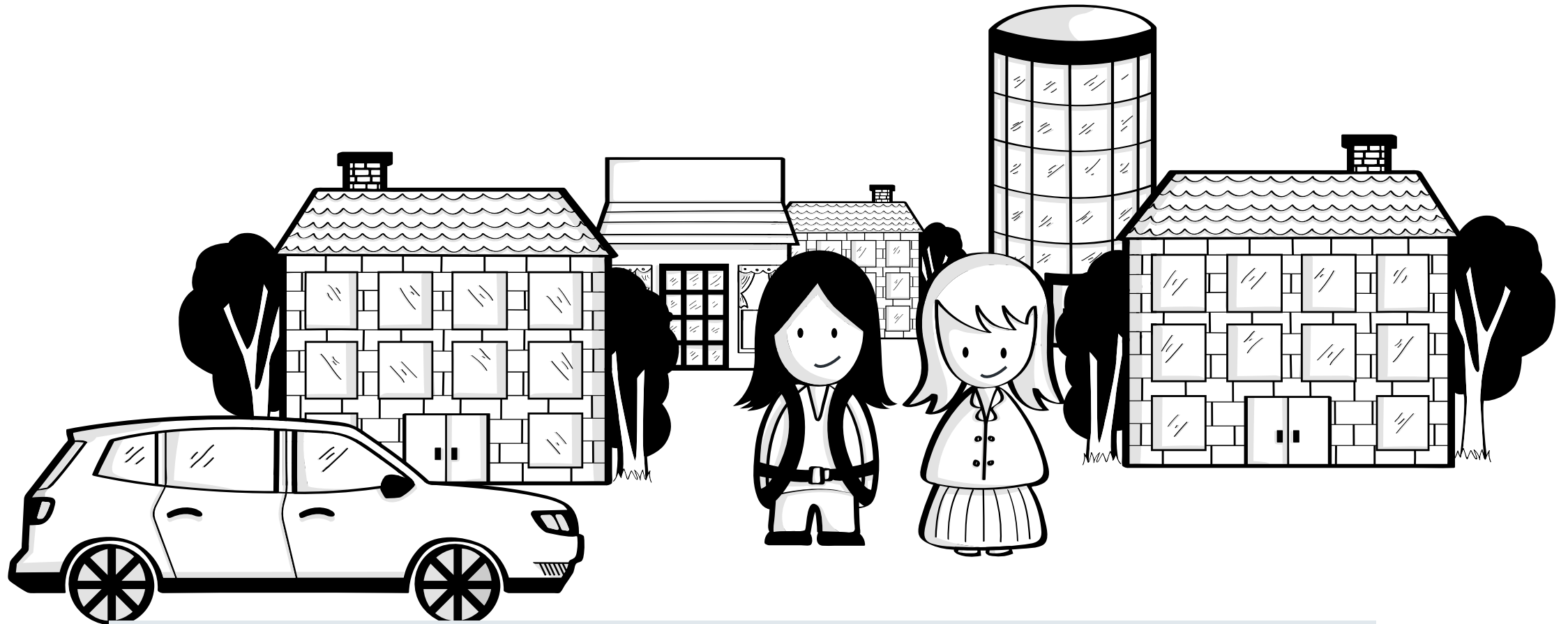


Shortly after, Nina gets an alarm and checks with Susann that the car was moved and is currently entering an area where it shouldn't be. Both confirm via the app that the car shouldn't be there. They inform the police.



# FLEET MANAGEMENT STORY

Use Case



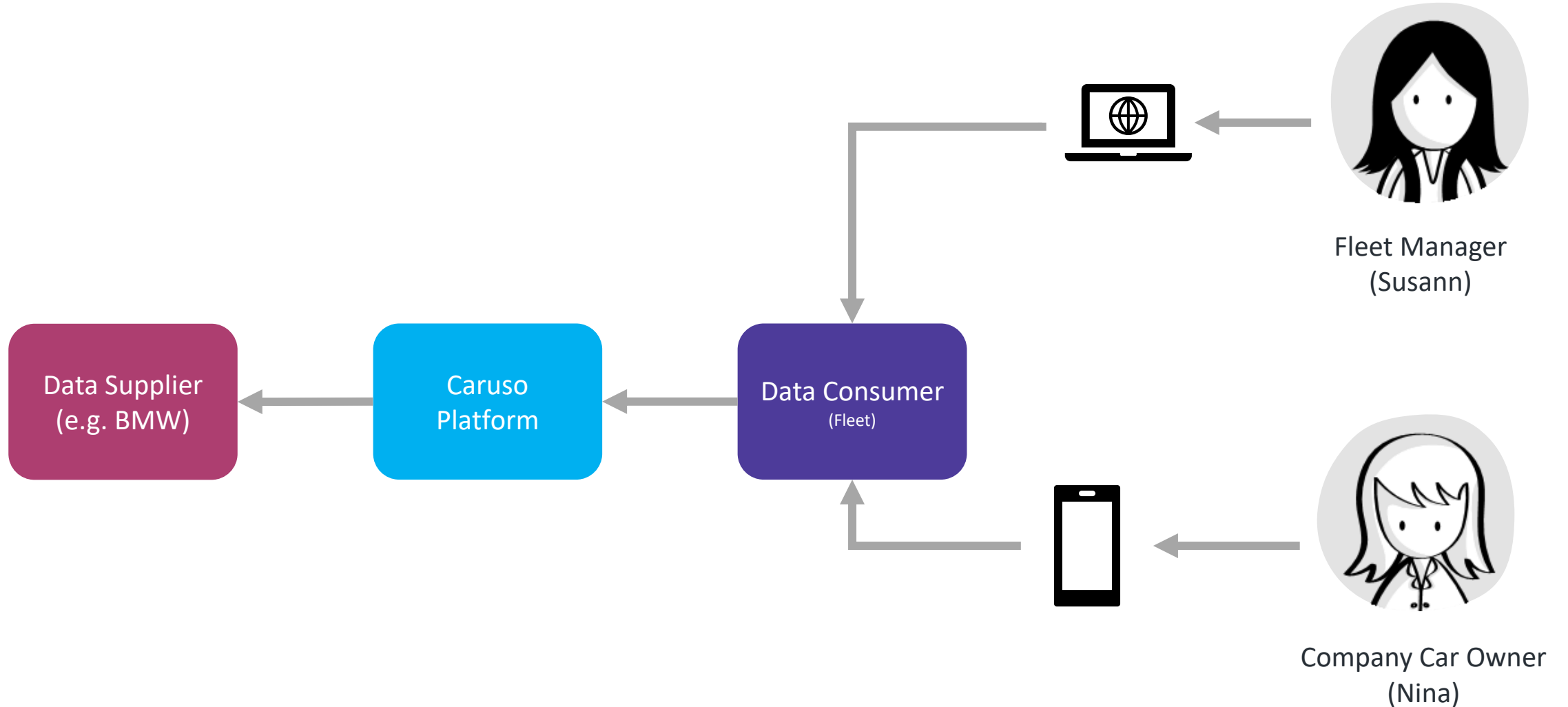
The police found the car and Nina and Susann are totally happy to get it back so fast.

# FLEET MANAGEMENT INFORMATION



## FLOW

Use Case





# FLEET MANAGEMENT

## Use Case

### Which systems to build

- Fleet Manager Dashboard
- Driver App

### Workshop Dashboard Functionality

- Maintains the fleet
- See the current vehicle status
- Logbook of the vehicles
- Service status
- Send message to the driver
- Driver management

### Driver App Functionality

- Receive message from fleet app
  - Service due
  - Log Book
  - ...

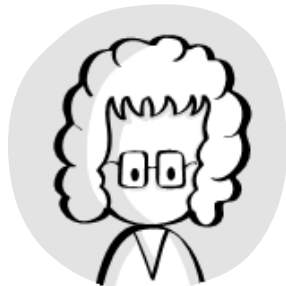


# ELECTRIC VEHICLE CHARGING

Use Case

## Data Items

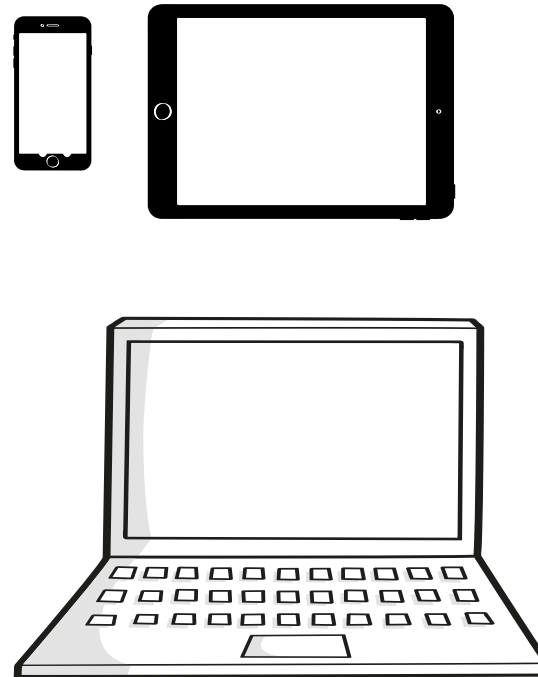
Electric Charging Status, Location



**Elena**

Electric Vehicle Owner

## Devices





# ELECTRIC VEHICLE CHARGING STORY

Use Case

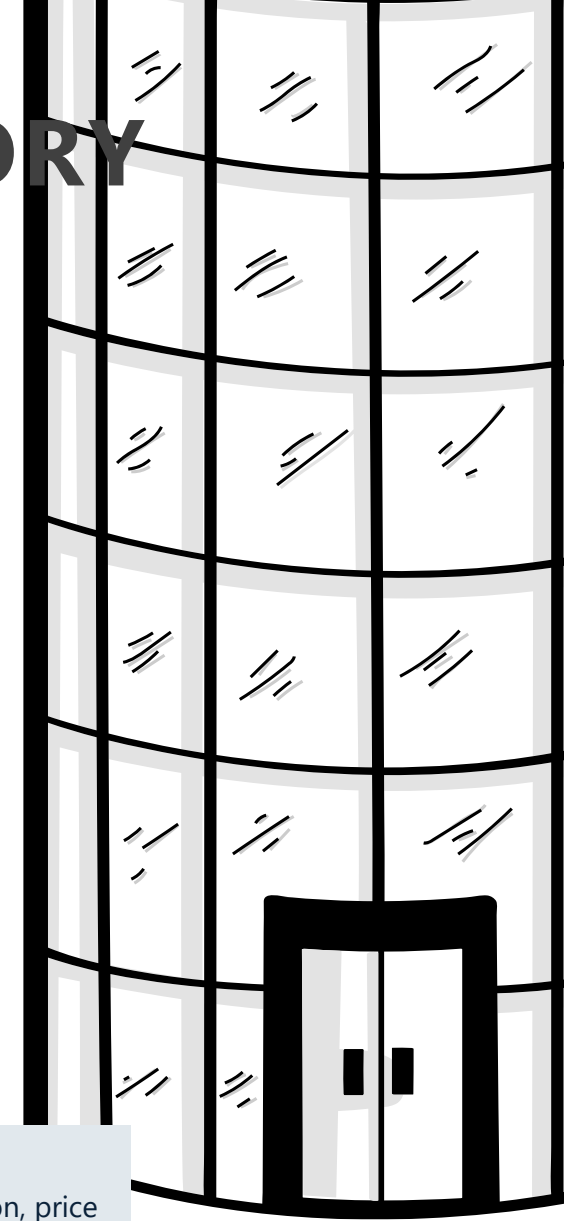
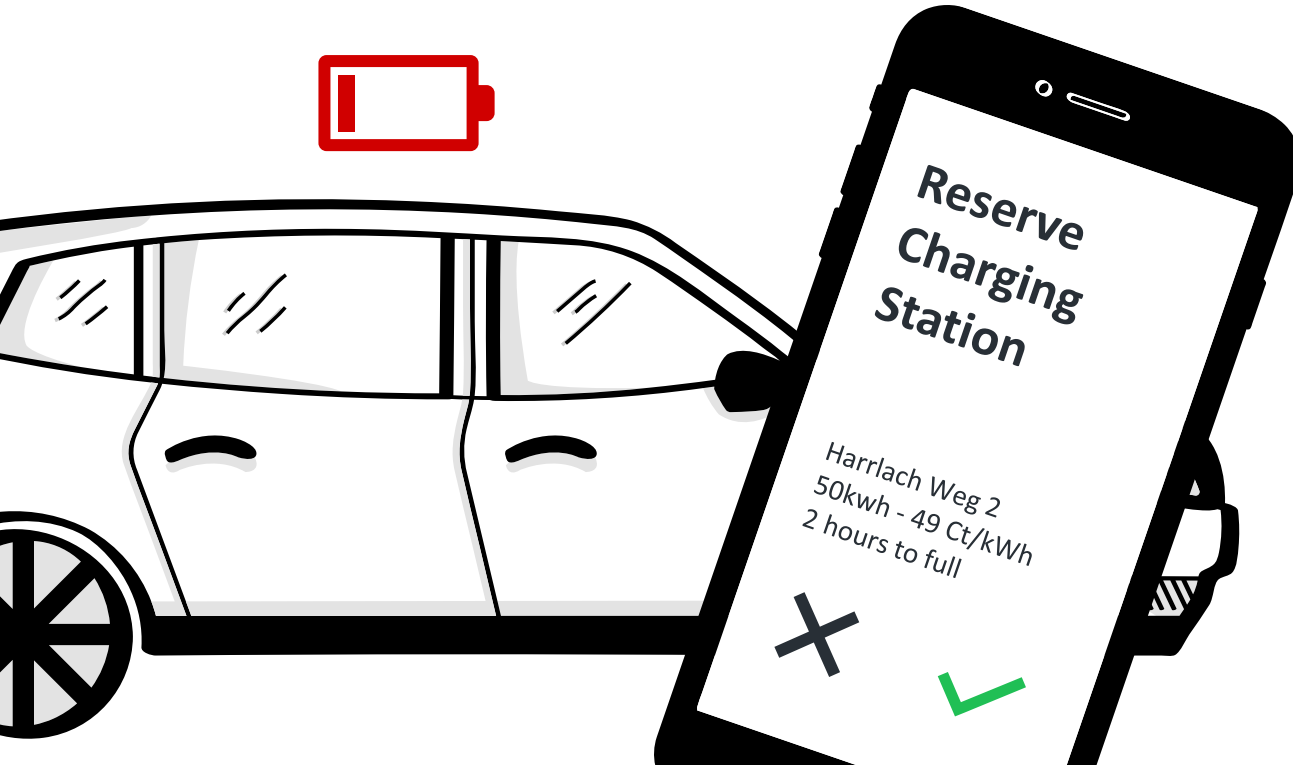


Elena bought an Electric Vehicle, She has no options to charge the home, She signed up with a local EV Charging Provider (EVCP)  
After registration CP can now access the location and charging status on Elena's EV



# ELECTRIC VEHICLE CHARGING STORY

Use Case



As everyday Elena is driving to work, And her EV range drops below 20% Elena gets a notification from the CP that the charging spot near work that is always busy is free today. Elena reviews the location, price and expected duration. Elena accepts the offer and books the charging spot for herself.



# ELECTRIC VEHICLE CHARGING STORY

Use Case



She arrives at the station and starts the charging, Meanwhile she goes to the office



# ELECTRIC VEHICLE CHARGING STORY

Use Case



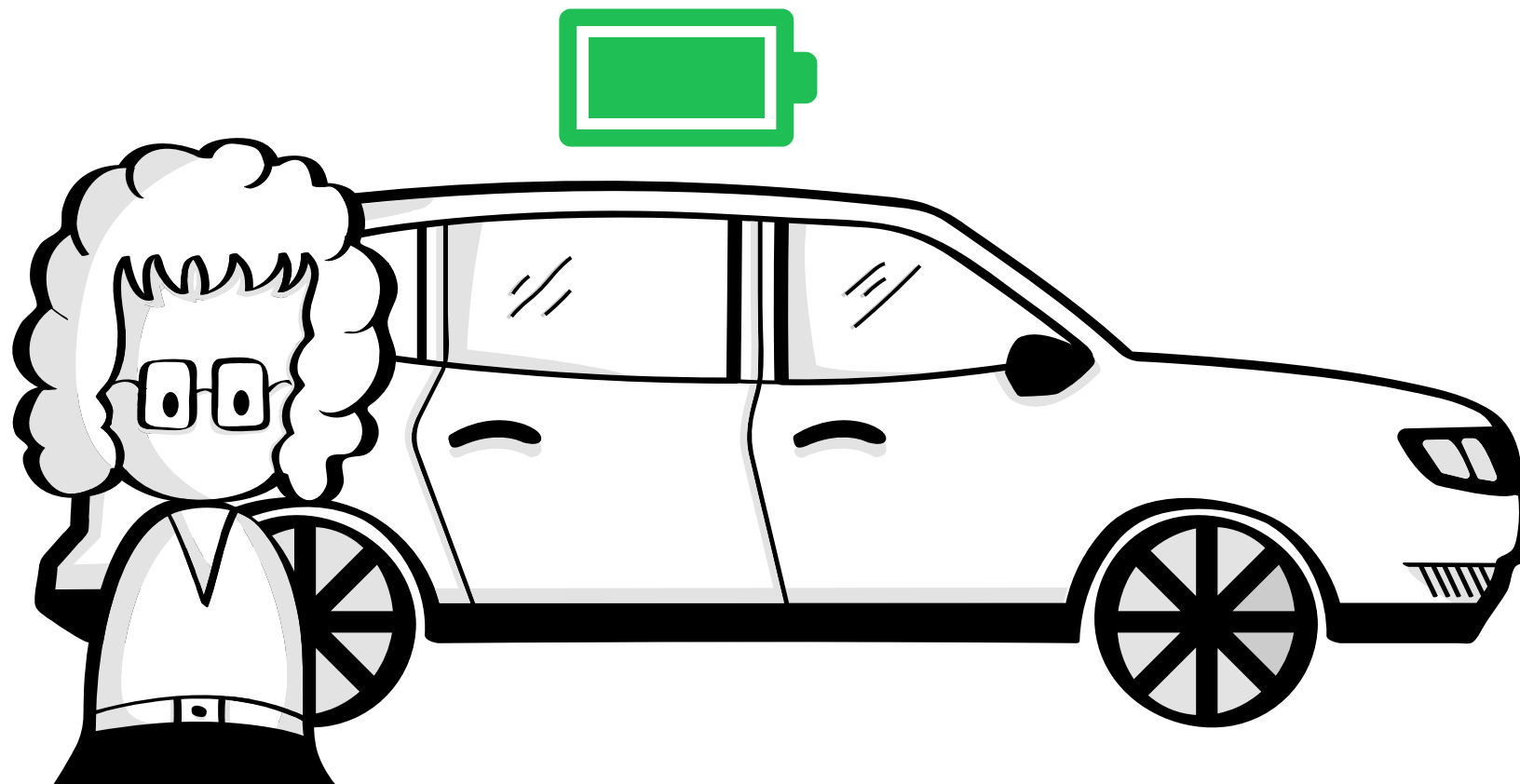
2 hours later...

Elena gets a notification that her EV is fully charged, Payment is charged automatically from her account, Elena goes to pick up the EV and parks it at the office



# ELECTRIC VEHICLE CHARGING STORY

Use Case

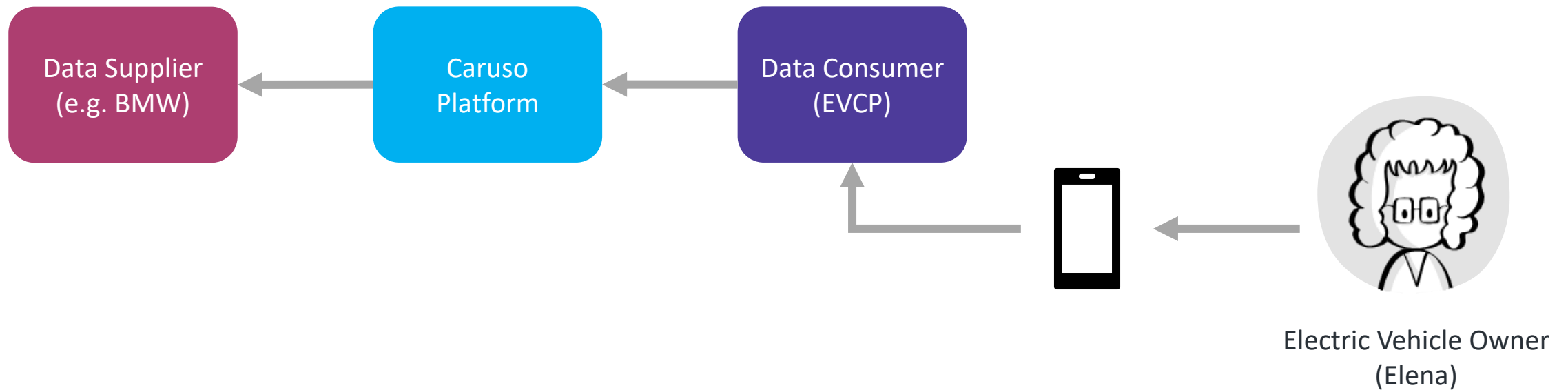


CP is happy: First provider of the charging service, Maximize charging station usage, Frequent meaningful contact to the customers  
Elena is happy: No fighting over charging spots, Review the pricing before hand



# ELECTRIC VEHICLE INFORMATION FLOW

Use Case





# ELECTRIC VEHICLE CHARGING

## Use Case

### Which systems to build

- Driver App

### Driver App Functionality

- EVCP app for end-user (mobile)
- View charging status (Current level, Time to full)
- Useful notifications for charging stations, based on
  - Low remaining range
  - Close to work, home, shopping etc.
  - Or where the charging service would like to send the user
  - Notification when charging is completed
- Vehicle information
- POI setup
- Map to manually find stations
- Visualizing payment



# ROADSIDE ASSISTANCE

## Use Case

### Data Items

Conditionbasedservices (mocked), Nextbreakfluidchangedate, Coolanttemperature, Nextservicedate, Nextservicedistance, Checkcontrolmessages, Nextlegalinspectiondate, Batteryvoltage, Mileage



**Jeremy**

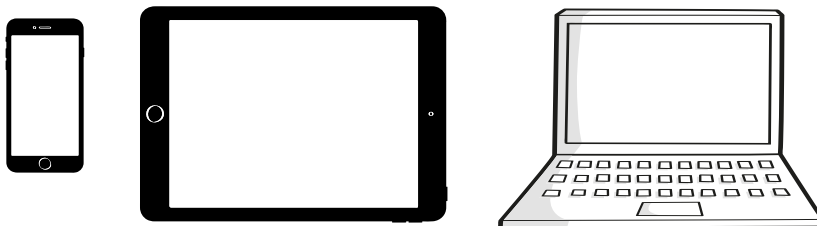
Assistance Operator



**Julia**

Car Owner

### Devices



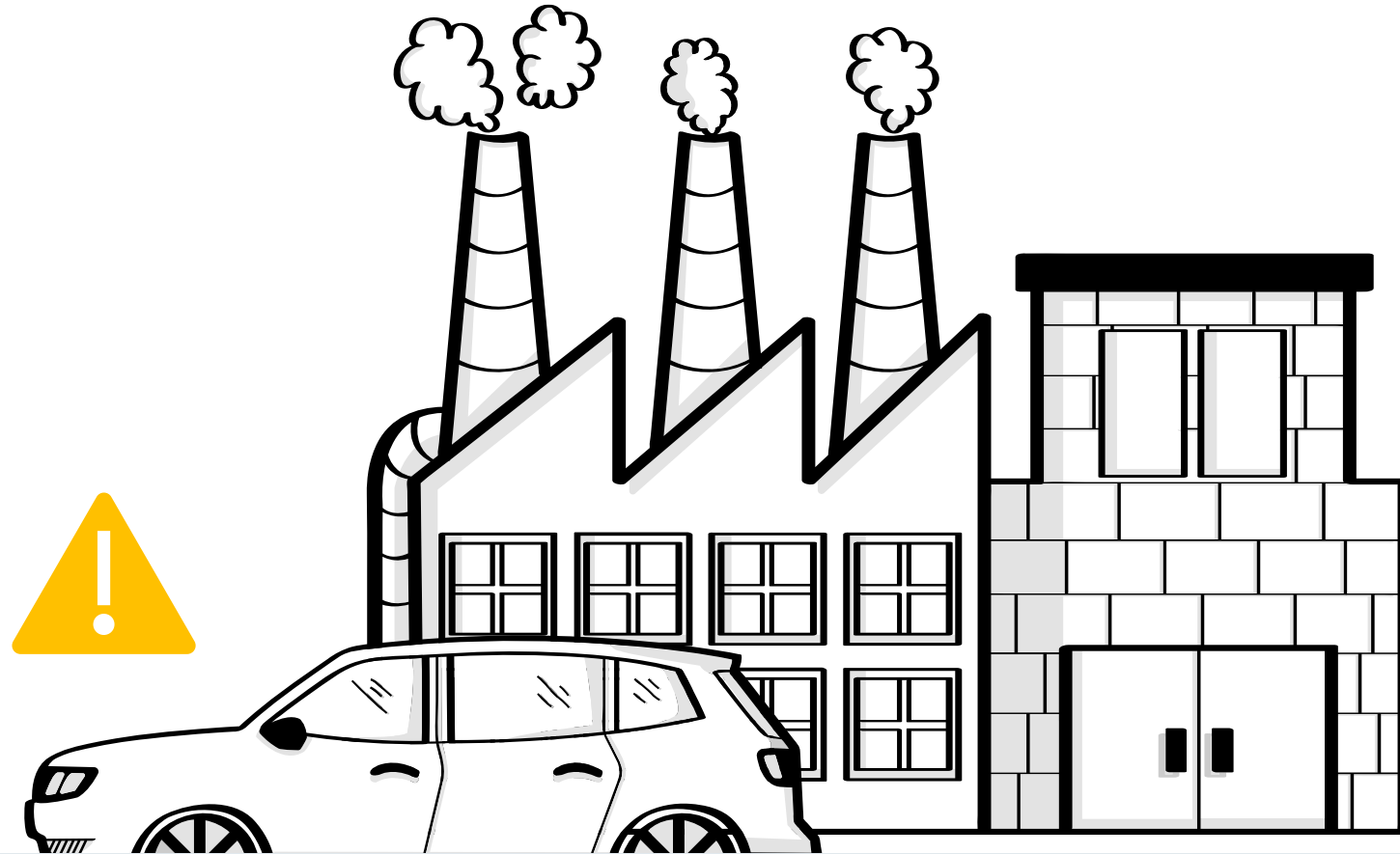
### Devices





# ROADSIDE ASSISTANCE STORY

Use Case

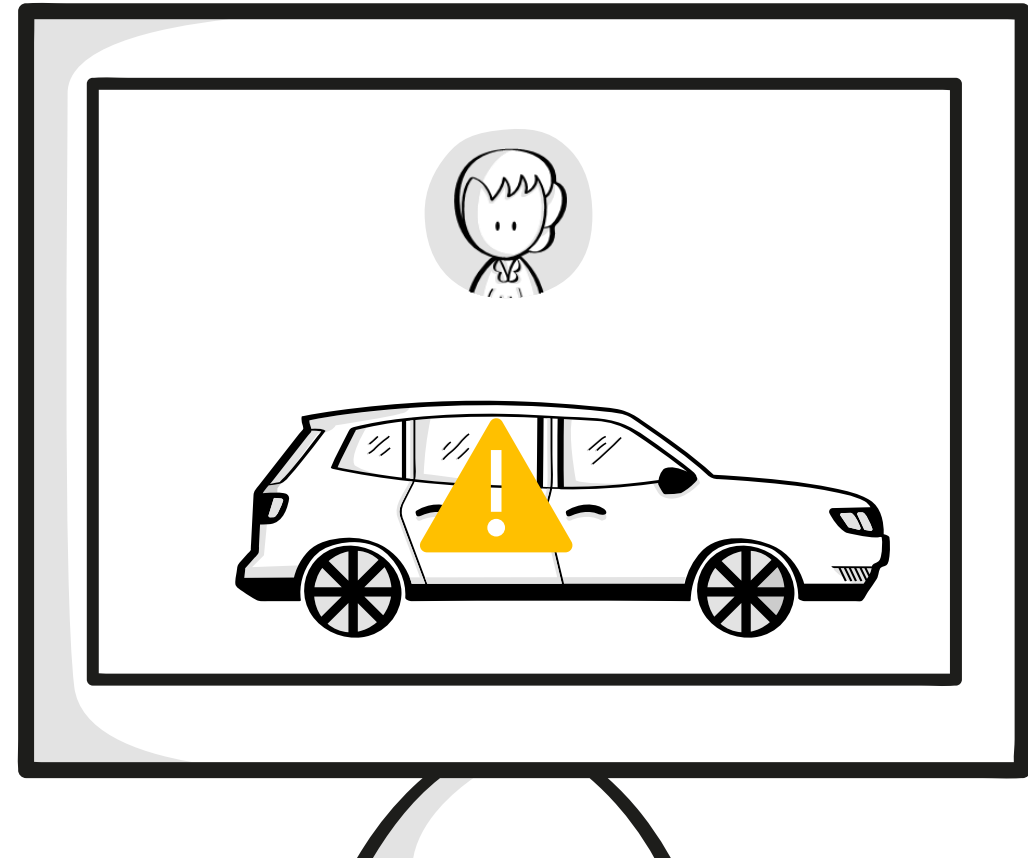


Julia just left work and is now on the way home, When car suddenly suffers a breakdown  
She has no clue why, she is unable to figure out the cause of the problem, And Julia contacts the roadside assistance through ADAC app,  
but is not able provide any additional information.



# ROADSIDE ASSISTANCE STORY

Use Case



Julia just left work and is now on the way home, When car suddenly suffers a breakdown  
She has no clue why, she is unable to figure out the cause of the problem, And Julia contacts the roadside assistance through ADAC app,  
but is not able provide any additional information.



# ROADSIDE ASSISTANCE STORY

Use Case



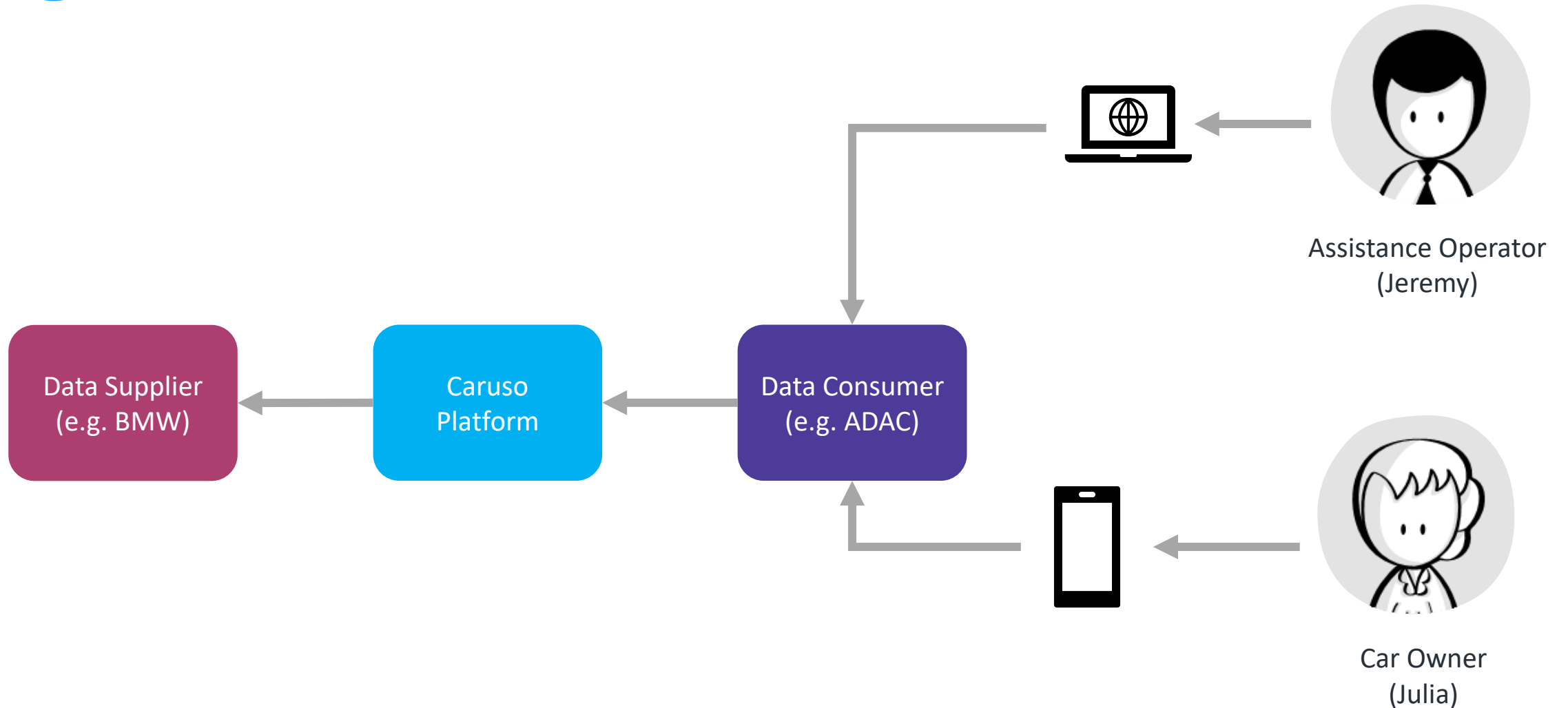
Julia is happy, Right service without delay, No hassle to contact and explain, ADAC is happy, Information was quickly processed, Right action was taken, Reduced operational costs, Increased customer trust

# ROADSIDE ASSISTANCE INFORMATION



## FLOW

Use Case





# ROADSIDE ASSISTANT

## Use Case

### Which systems to build

- Assistance Operator Dashboard
- Driver App

### Assistant Operator Dashboard (Desktop)

- Receive help requests
- Fetch and display vehicle information
- Visualize problem
- See possible actions that can be taken
- Contact driver
- Contact towing/ on-site repair
- A simple request or customer overview

### Driver App

- Vehicle information
- Send help request
- Receive instructions from the call center



# VEHICLE TRACKING

## Use Case

### Data Items

Location, Vehicle status (door/ window/ engine/ light/ trunk/ sunroof), Last trip, Mileage, Speed, Acceleration



**Alex**

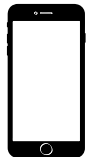
Car Owner



**Lukas**

Son of Car Owner

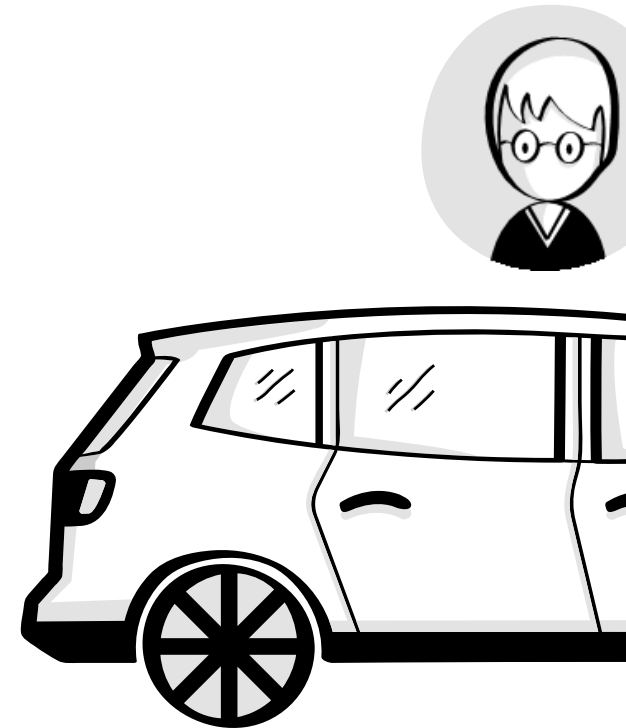
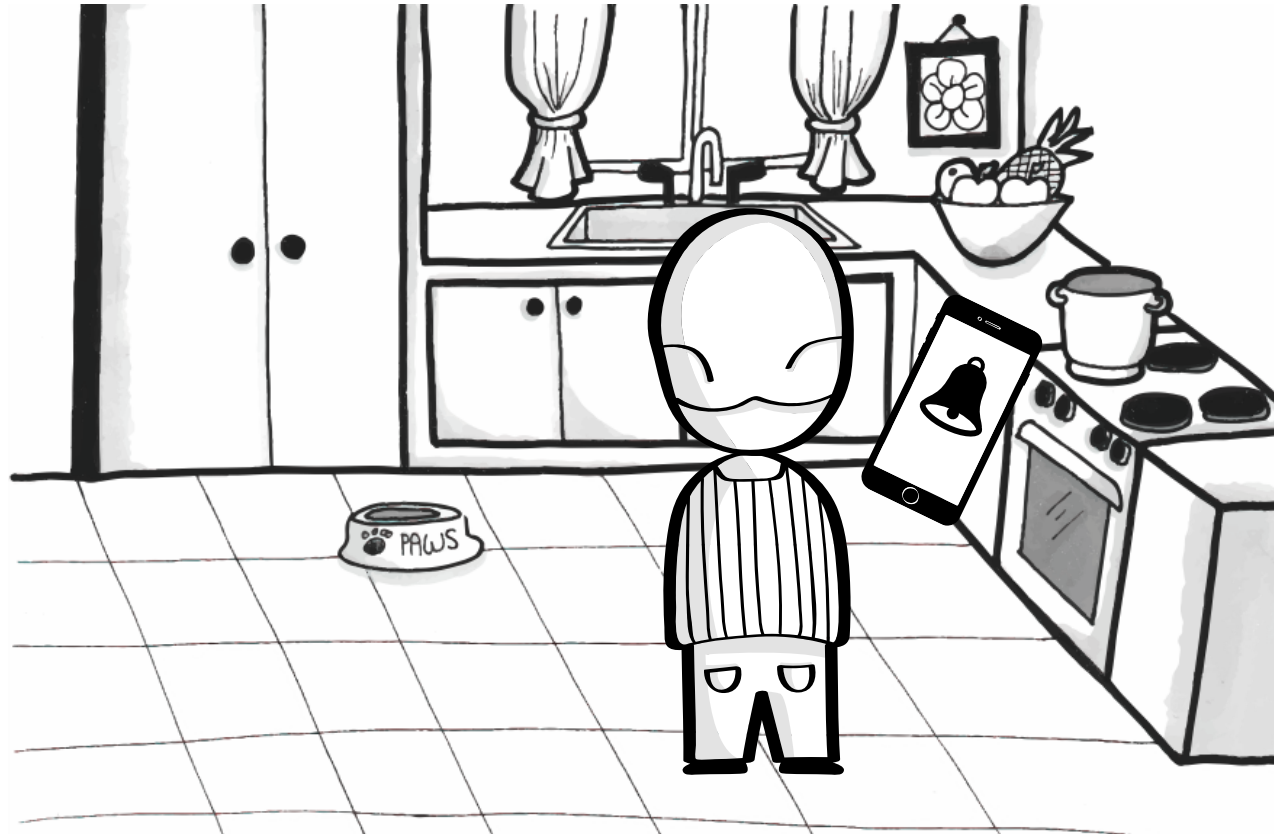
### Devices





# VEHICLE TRACKING STORY

Use Case

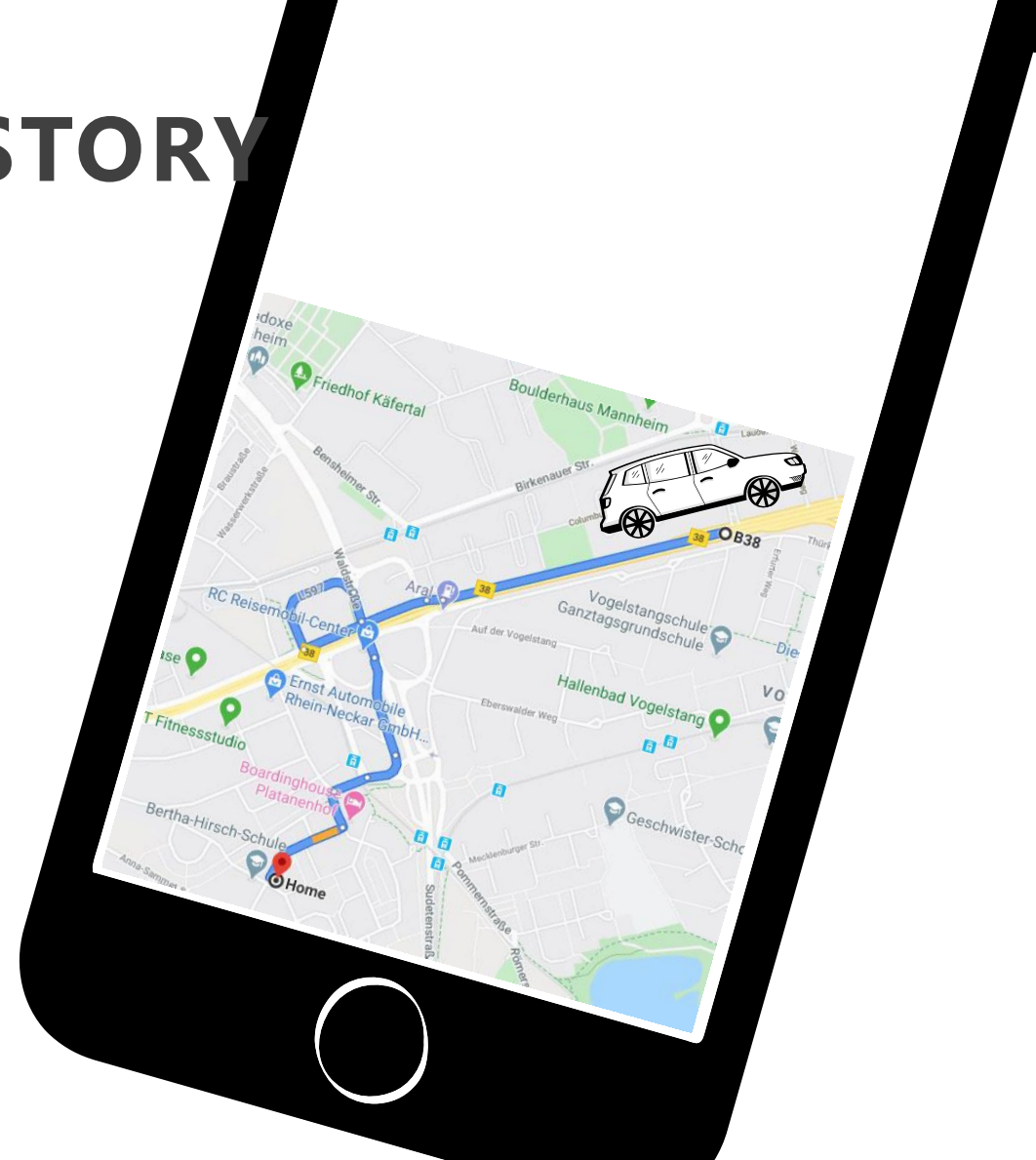
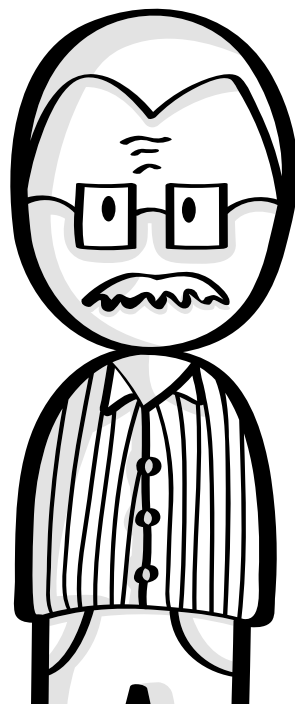


Alex was cooking after coming back from office. All of a sudden, he hears an alarm from his App. Apparently there is some suspicious activity. He looks outside the window, someone has stolen his car!



# VEHICLE TRACKING STORY

Use Case

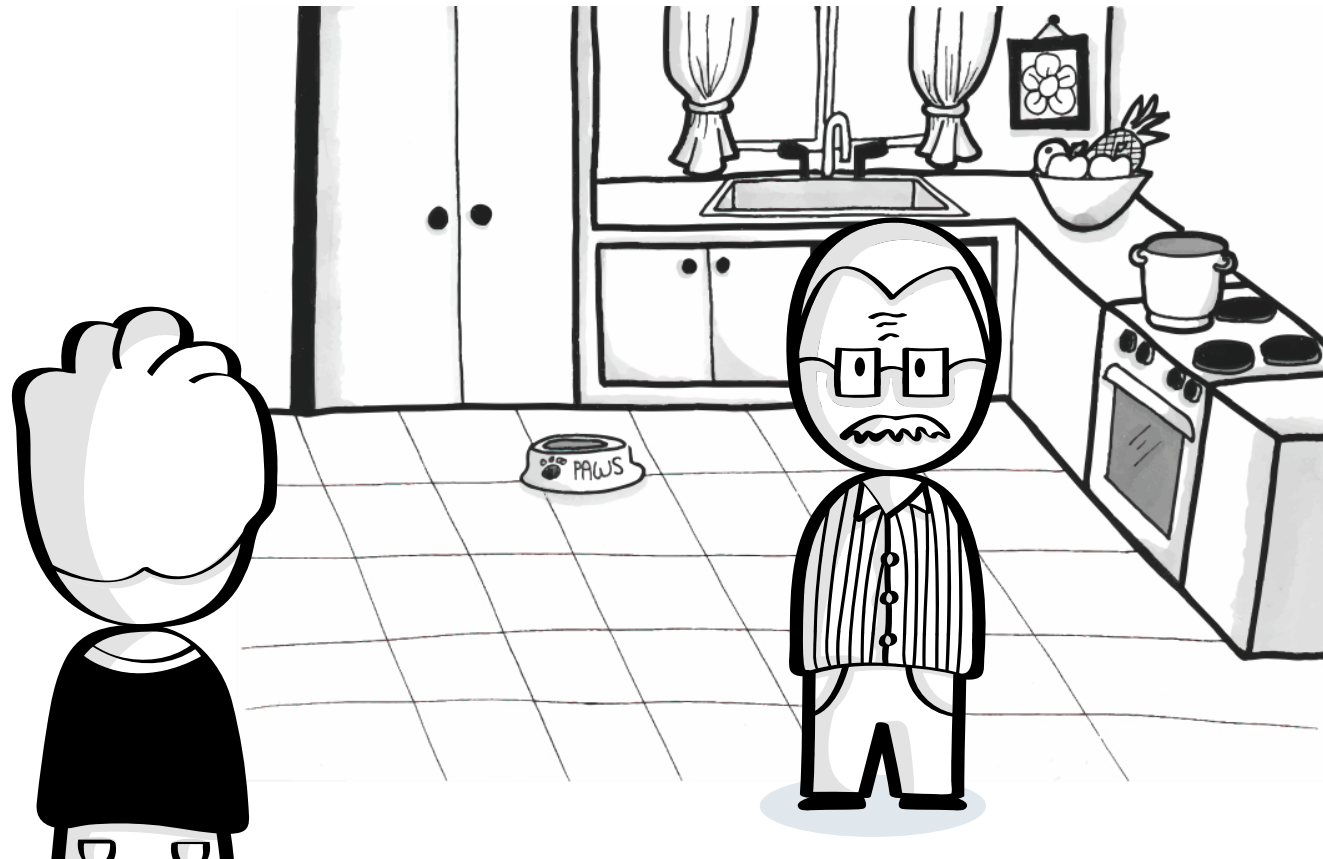


Luckily for Alex he has installed a vehicle tracking app and can see the car's driving path and location. He shares the information with police. And they are able to retrieve the car.



# VEHICLE TRACKING STORY

Use Case

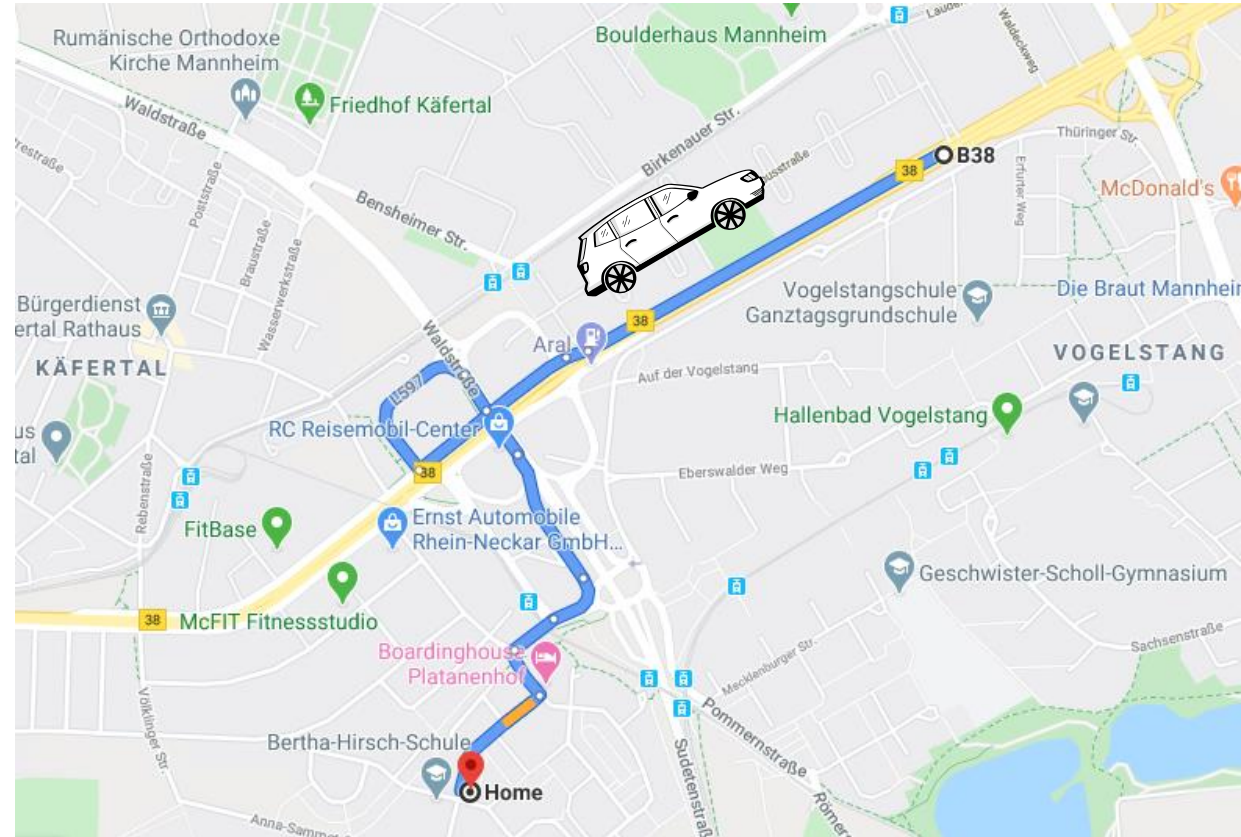
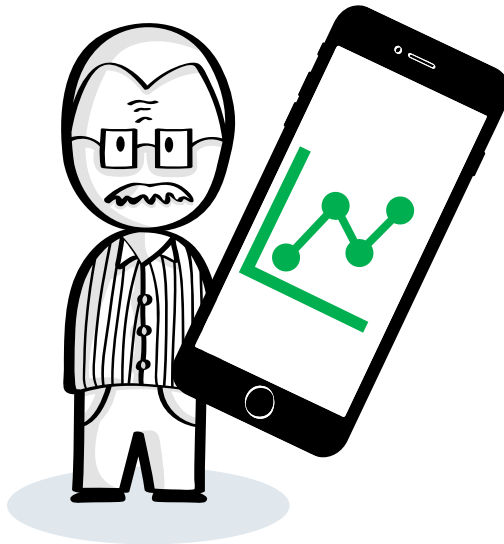


On a different day. The son, Lukas is asking for car keys from his father Alex.  
Alex says he would give him the keys, but Lukas has to drive carefully!



# VEHICLE TRACKING STORY

Use Case



Alex starts vehicle tracking and can see Lukas how Lukas is driving and where he is. To his satisfaction and ease of mind, Lukas is driving very carefully.



# VEHICLE TRACKING STORY

Use Case

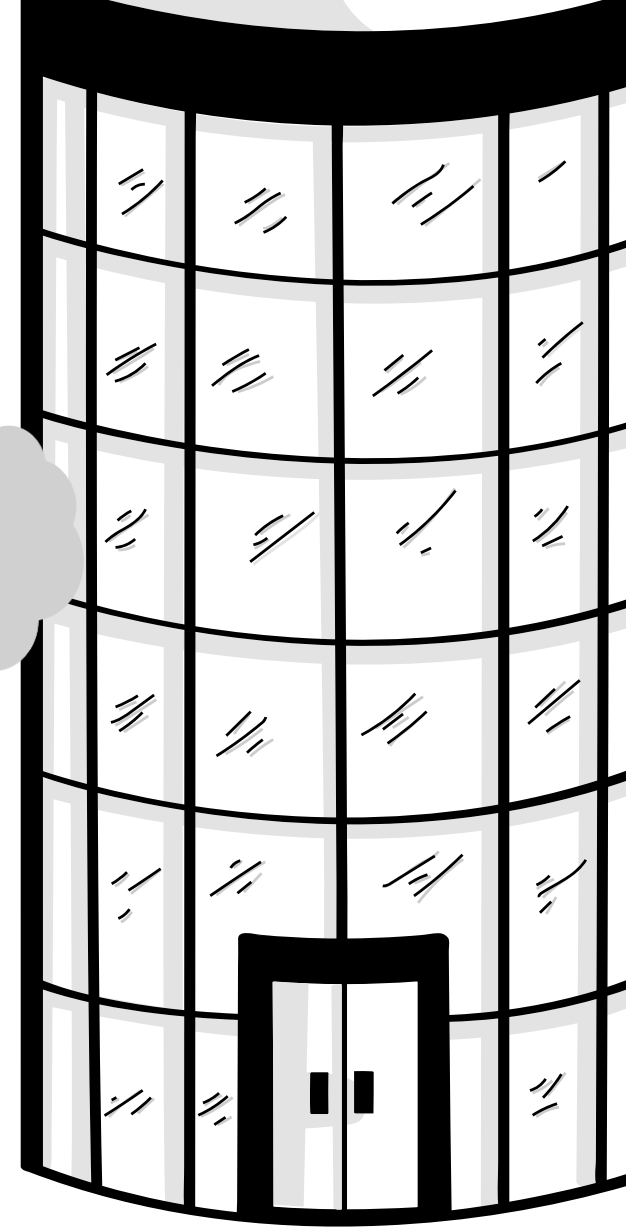
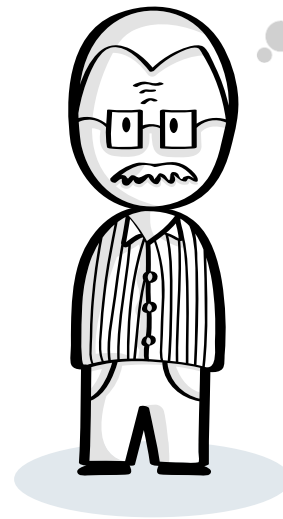
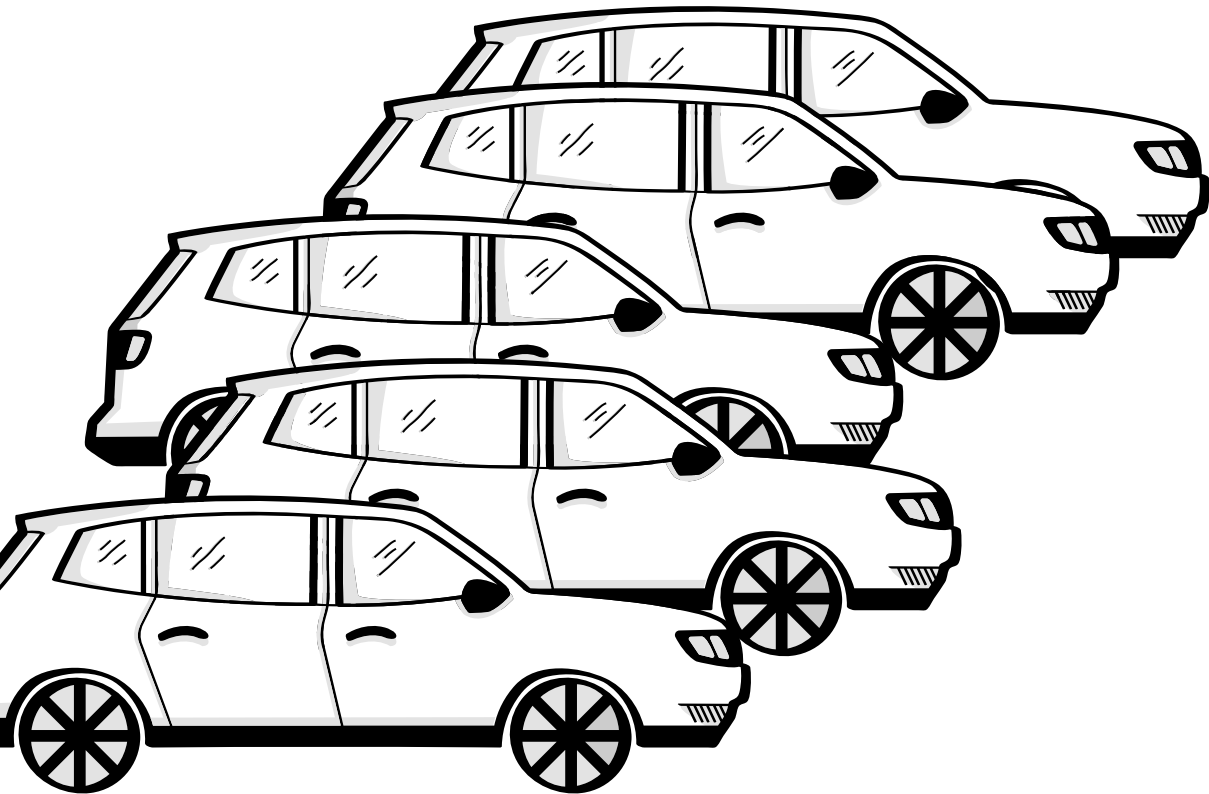


A week after Alex has come to a business meeting in another city.



# VEHICLE TRACKING STORY

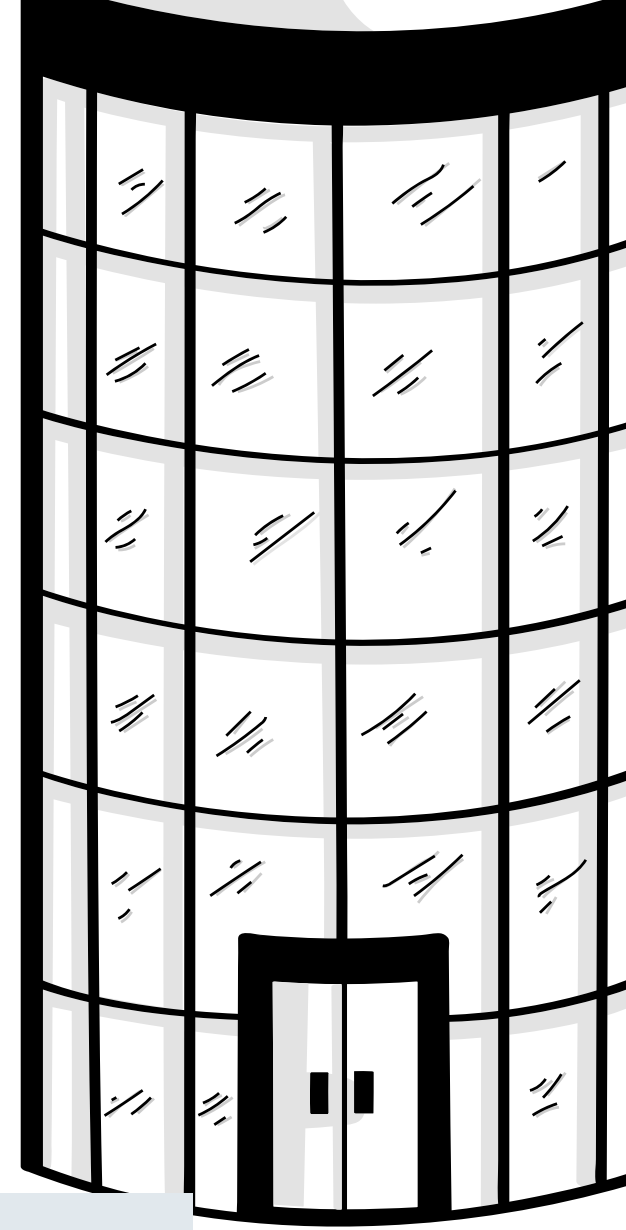
Use Case





# VEHICLE TRACKING STORY

Use Case

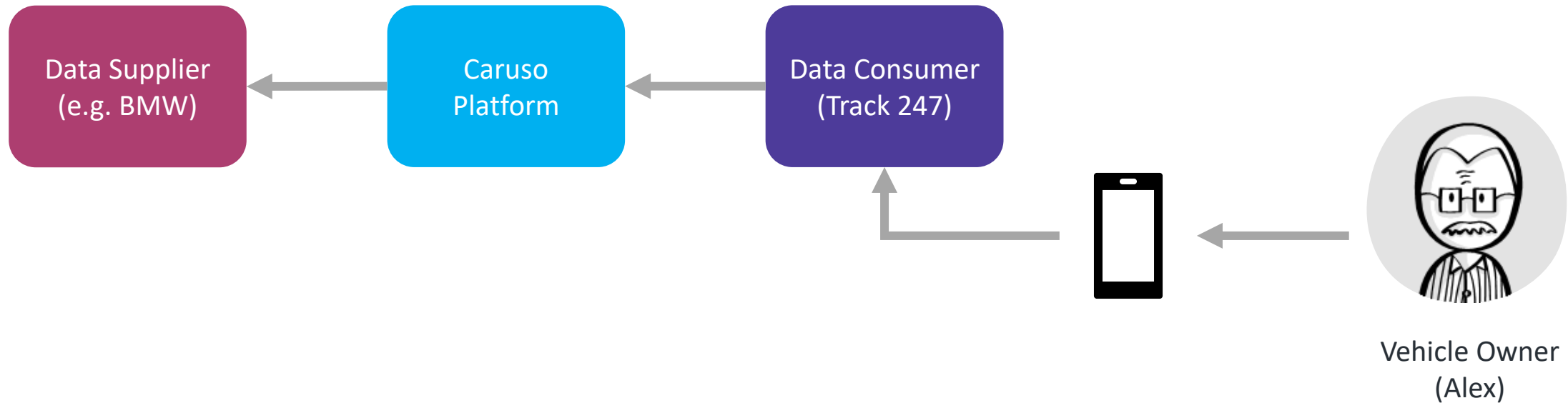


Alex checks the app and the app guides him to the parked location.



# VEHICLE TRACKING INFORMATION FLOW

Use Case





# VEHICLE TRACKING

## Use Case

- Which systems to build
  - Driver App
- Driver App Functionality
  - Notify suspicious vehicle status – theft protection or keeping the battery charged
  - Stolen vehicle tracking
  - Enabling parents to monitor the driving behavior of their kids
  - Helping drivers to find out where they have parked
  - ... (be innovative!)



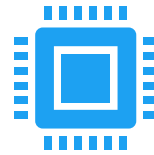
# CONSTRAINS

Project Details



## Select Use Case

Favorite and Alternative



## Use Caruso API

Integrate into your Product






## Easy to deploy

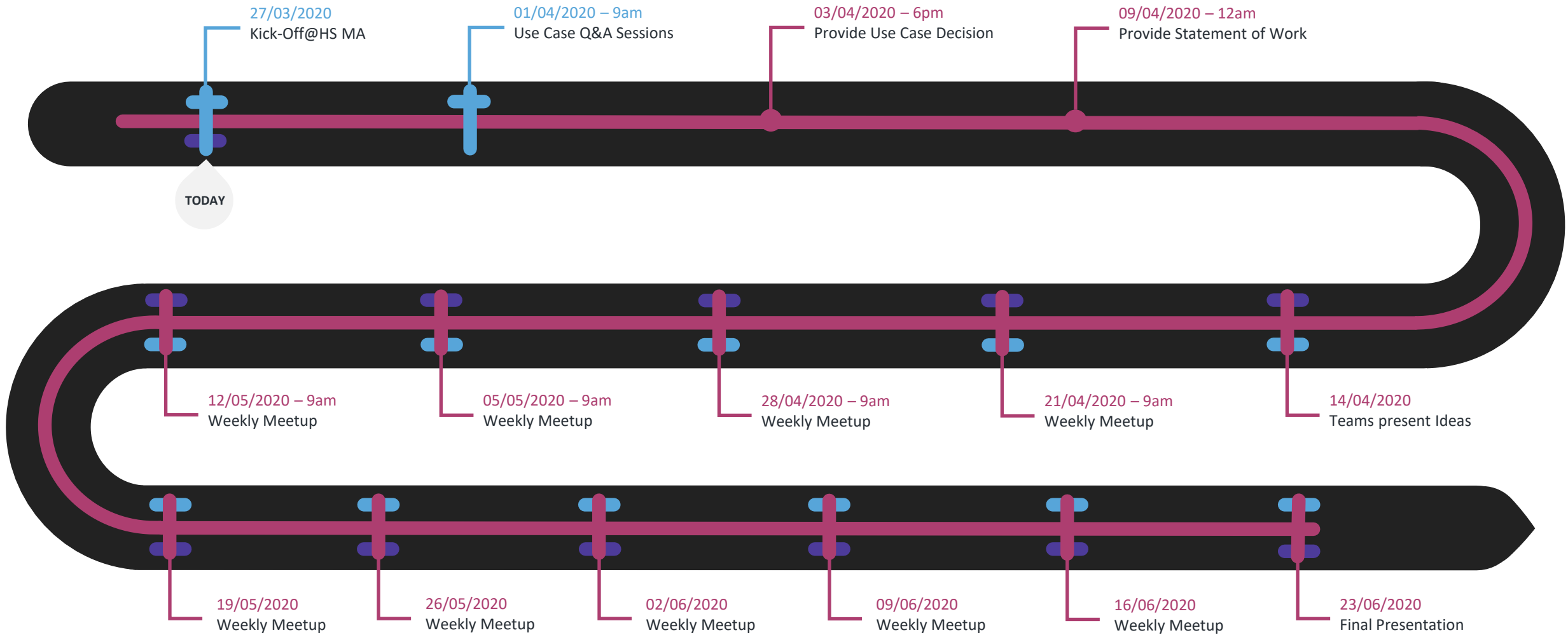
Run out of the box



# PROJECT PLAN

## Project Details

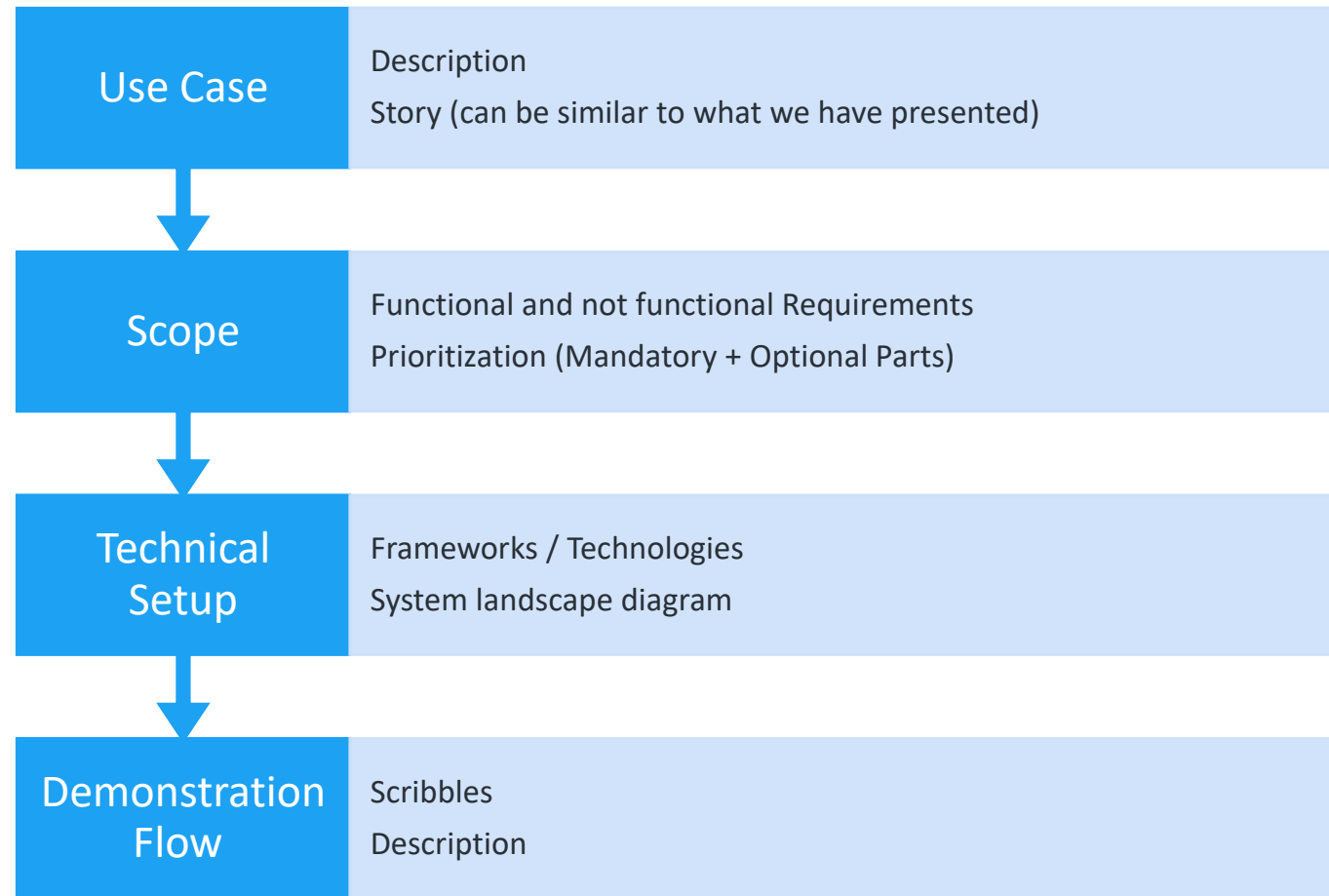
- Caruso 
- Students 
- Professors 

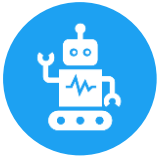




# CONTENT FOR STATEMENT OF WORK

## Project Details





# TECHNOLOGIES

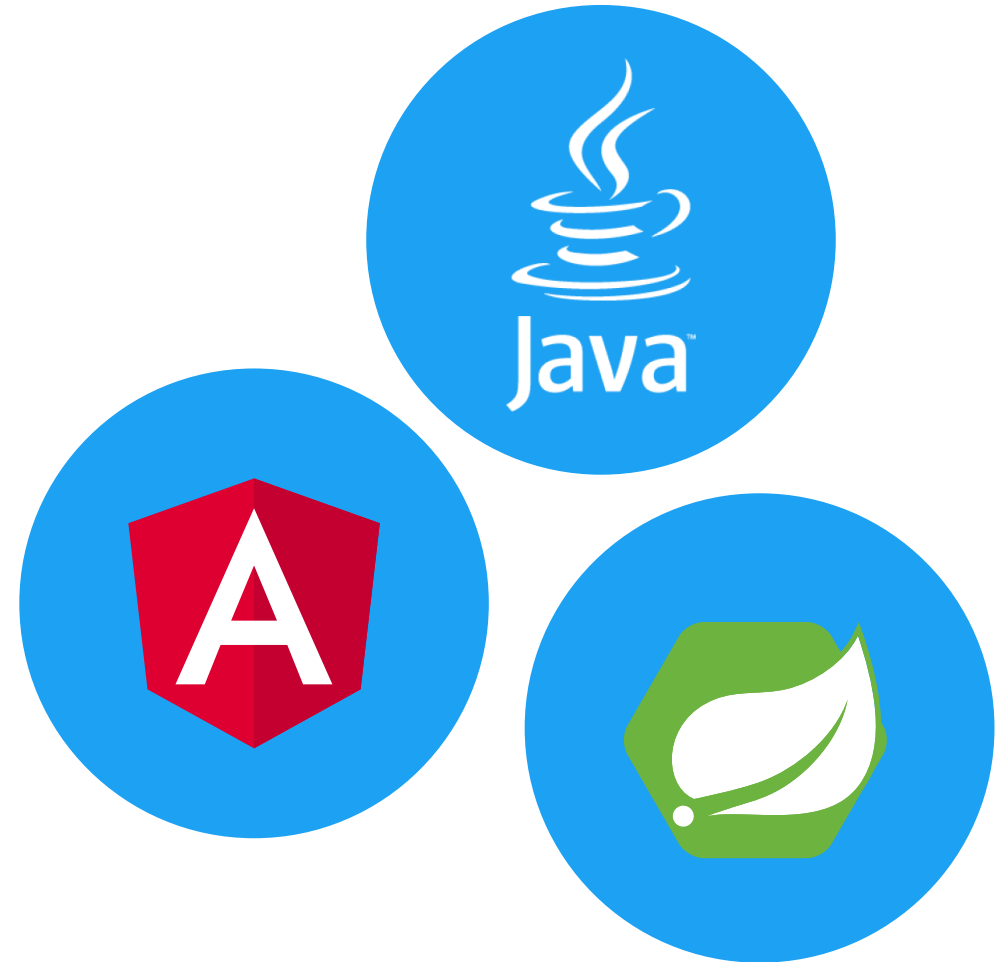
## Project Details

### Frontend

- Web Technologies (HTML / CSS / JS)
- Recommended: Angular 8+
- Alternative: React, Vue

### Backend

- Recommended: Java / Spring Boot / MySQL (/ Redis)
- Alternative: NodeJS / ExpressJS / MongoDB (/ Mongoose)





# REPOSITORY AND COMMUNICATION

## Project Details

### Git / Gitlab

- Caruso provides git repositories through Gitlab

### Contact per Mail

- Each group will get a dedicated contact person to ask questions
- Name one dedicated key contact per group to us
- Contact us via mail:  
[sep2020@caruso-dataplace.com](mailto:sep2020@caruso-dataplace.com)
- For urgent topics/questions, write directly. Otherwise gather questions per group & write once per day.
- We try to respond within 24h (but exceptions may happen ;-)



# FINAL PRESENTATION & PROJECT



## SUBMISSION

Project Details

- Installation Guide
- Live Demo
- Slides in advance
- More details could follow 😊



# EVALUATION CRITERIA

Project Details

## Presentable

**Match Requirements**  
(I.e. Use Case,  
Statement of Work)

**Good UX** (easy to  
handle and  
understand)

## Concept

**Idea / Innovation** (We  
provide the basic Use  
Case but you have to  
shape it into a  
detailed concept)

## Artefacts

**Deliverables**  
(Statement of Work,  
Presentations,  
Installation Guide,  
Demonstration Flow)

**Source Code**  
(Documentation,  
Clean Code)

## Your Motivation

**Effort**  
**Engagement**

in #carusodataplace



Thanks!  
Any Questions?

Contact us: [SEP2020@caruso-dataplace.com](mailto:SEP2020@caruso-dataplace.com)

